



Directorate of ICT & e-Governance Department of Science & Technology Government of Gujarat

Presentation for eSarkar Training



### **Major Functionalities of eSarkar:**

#### E-Tappal

- E-Tappal Movement & Tracking
- E-Tappal Search
- E-Tappal Search facility in file also
- MIS report

#### E-File

- E-File movement
- E-File tracking
- E-File search
- MIS Report

#### **GOI-PMO e- Tappal**

- E-Tappal Movement & Tracking
- E-Tappal Search
- E-Tappal Search facility in file also
- MIS report

#### **E-Meeting**

- Meeting Scheduler
- Minutes of Meeting
- Action Tracker

#### MP-MLA e-Tappal

- E-Tappal Movement & Tracking
- E-Tappal Search
- E-Tappal Search facility in file also
- MIS report

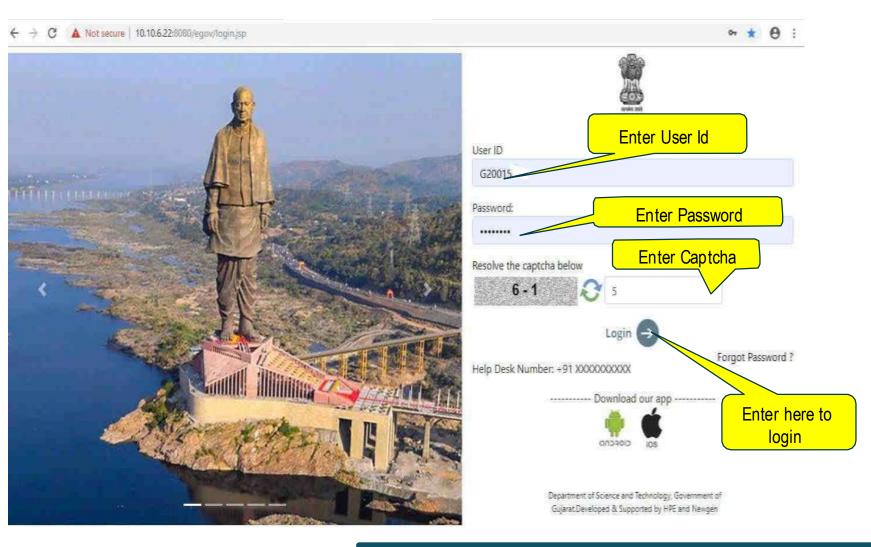
#### **RTI Management**

- PIO Review
- APIO/DH/CO Level
- Complete RTI
- First Appeal FAA Review
- Complete First Appeal





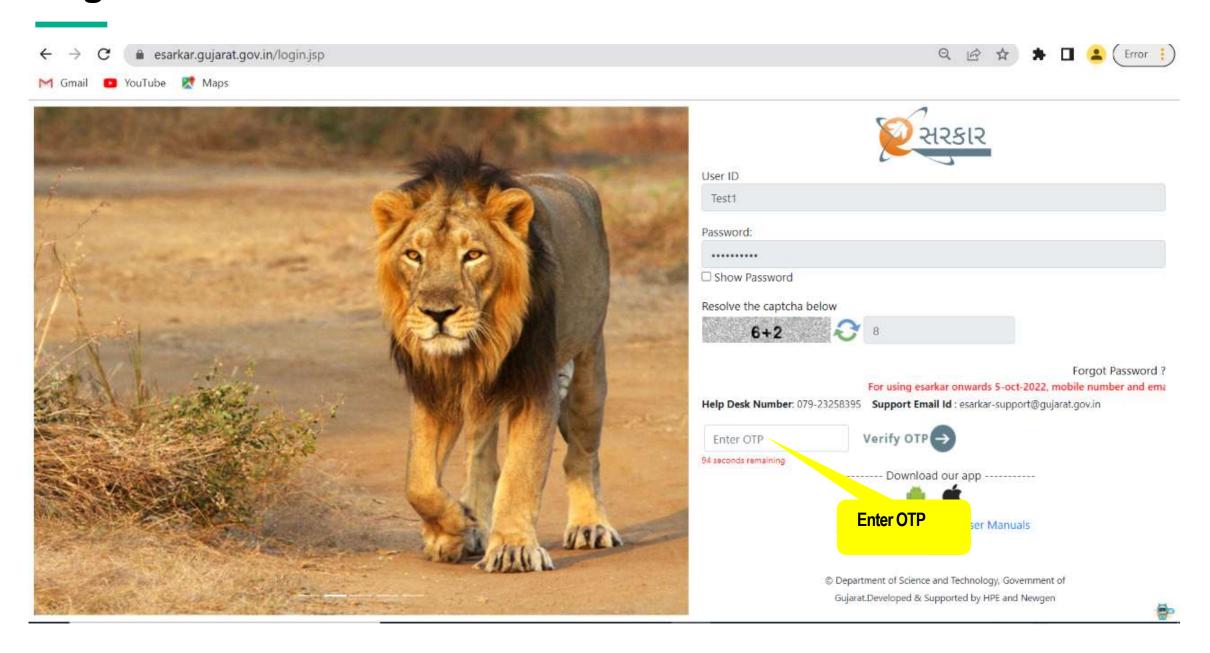
## Login Screen







## **Login Screen with OTP via Internet**



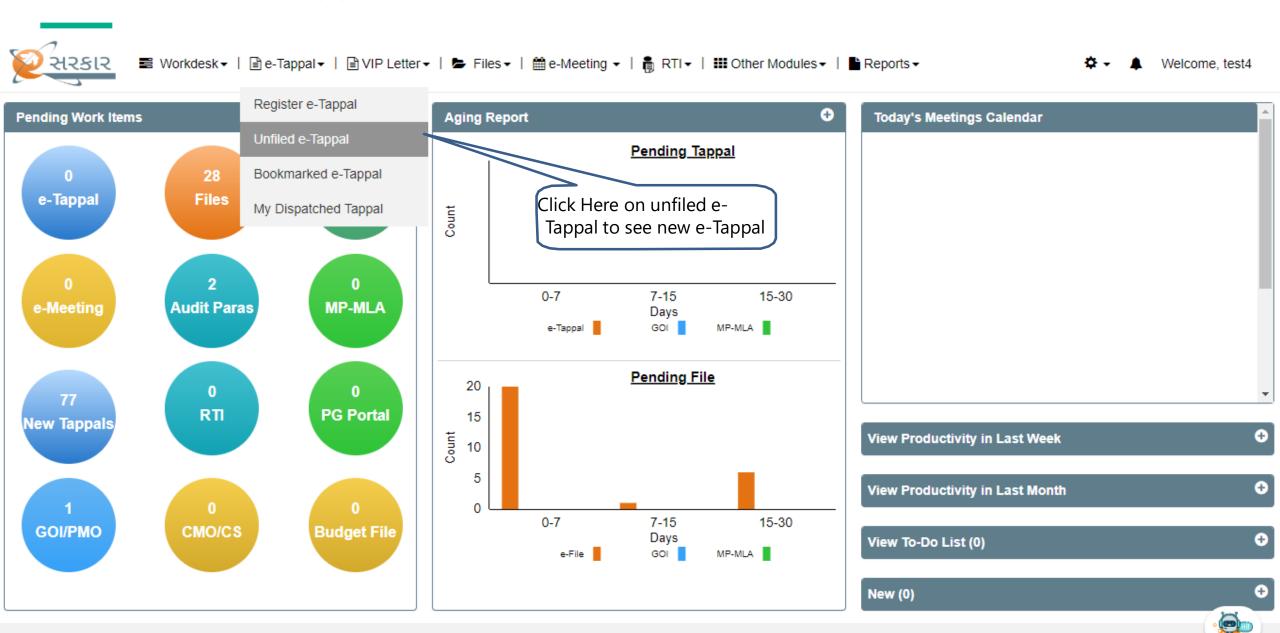
### Tappal/MP-MLA/GOI Inward Registry Process

- Registry Clerk will login into eSarkar with his/her Login Credentials.
- Registry Clerk will Click on the Quick Menu of e- tappal/MP-MLA letter/GOI letter.
- Clicks on 'Register Tappal' Link.
- Fills metadata and upload the softcopy of the tappal/MP-MLA/GOI.
- Submits the e- tappal/MP-MLA/GOI.

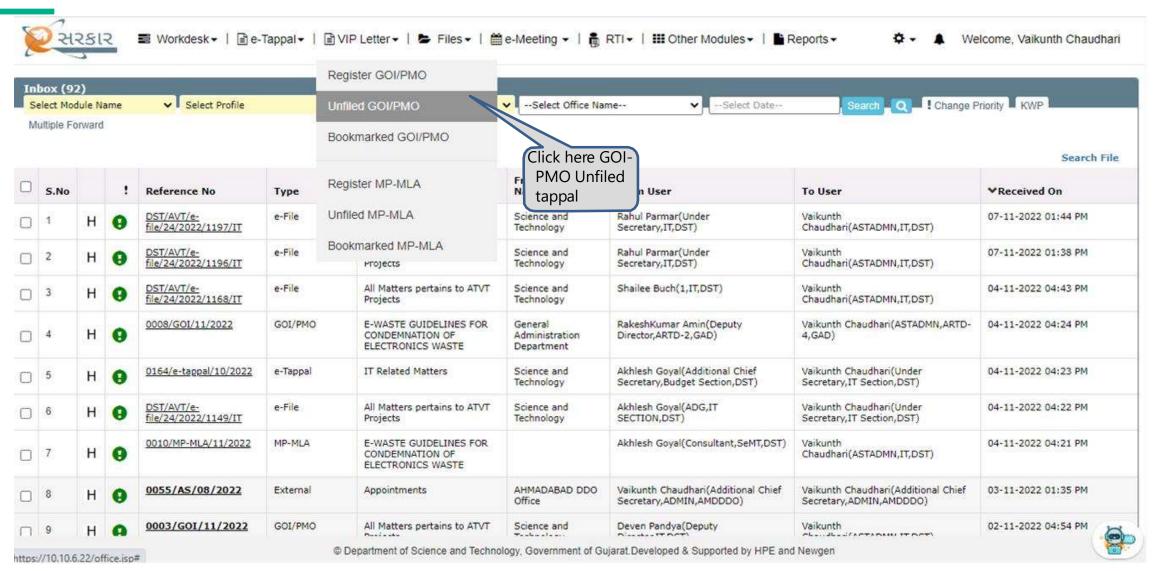




## **Check New eTappal**

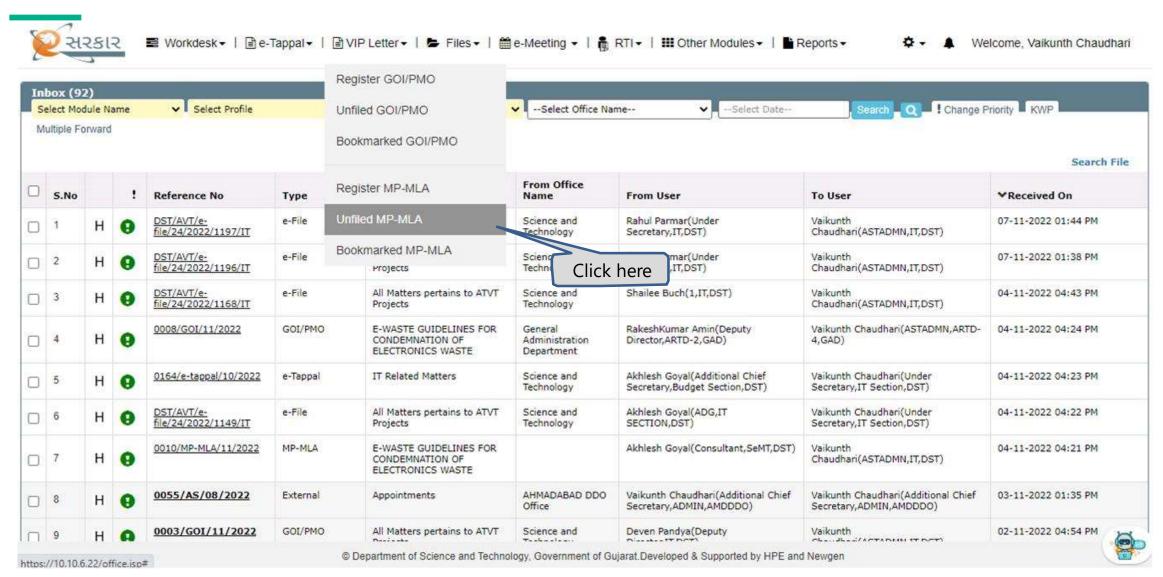


#### **Check New GOI-PMO**





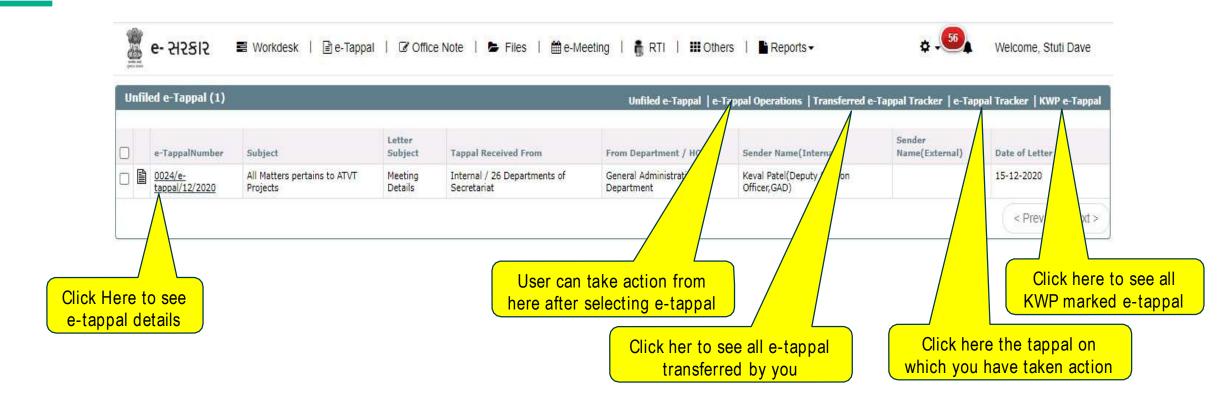
#### **Check New MP/MLA**





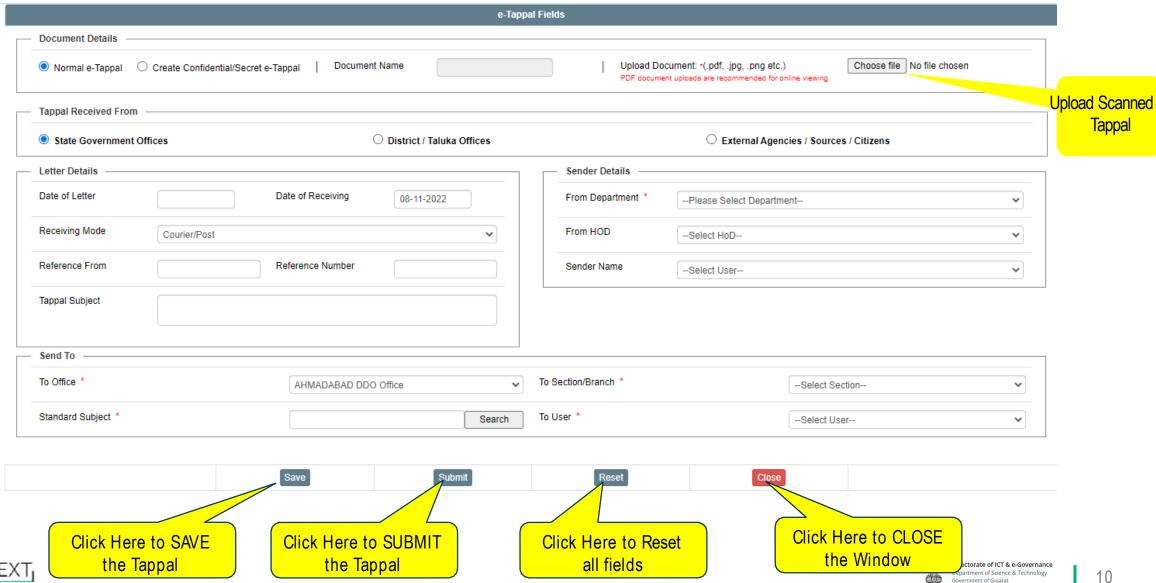


## Unfiled eTappal (Tappal Submitted to you)





### E-TAPPAL REGISTRATION SCREEN



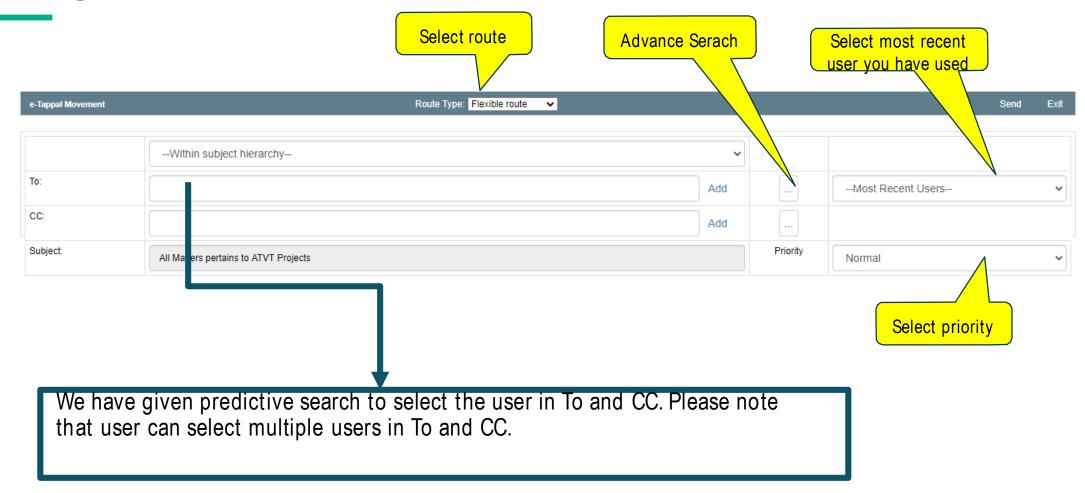
#### BookMark **eTappal Details** Transfer e-tappal to other user Click here to see e-tappal properties -Most Recent Users → Assign Q ► Add to File Normal e-Tappal Details File Edit Zoom Transform Annotate 0098/e-tappal/11/2022 e-Tappal Number Fit To Width V 2 Q Q Q 0 0 1 1227 CA Add e-tappal Tappal Received From \* State Government Offices to file 111 Date of Letter 09-11-2022 Date of Receiving 09-11-2022 Receiving Mode Central Registry-All Department Reference From 1234567890 Reference Number 23456789 0 Tannal Subject Tact Cubiact 0 Remarks Sheet 4 Here you will see all remark 0 T Create new remark 8 \*Maximum Character limit 1000 1 1 9 Save Cancel 0 Tappal scanned copy will be

visible here



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## **Assign Tappal**



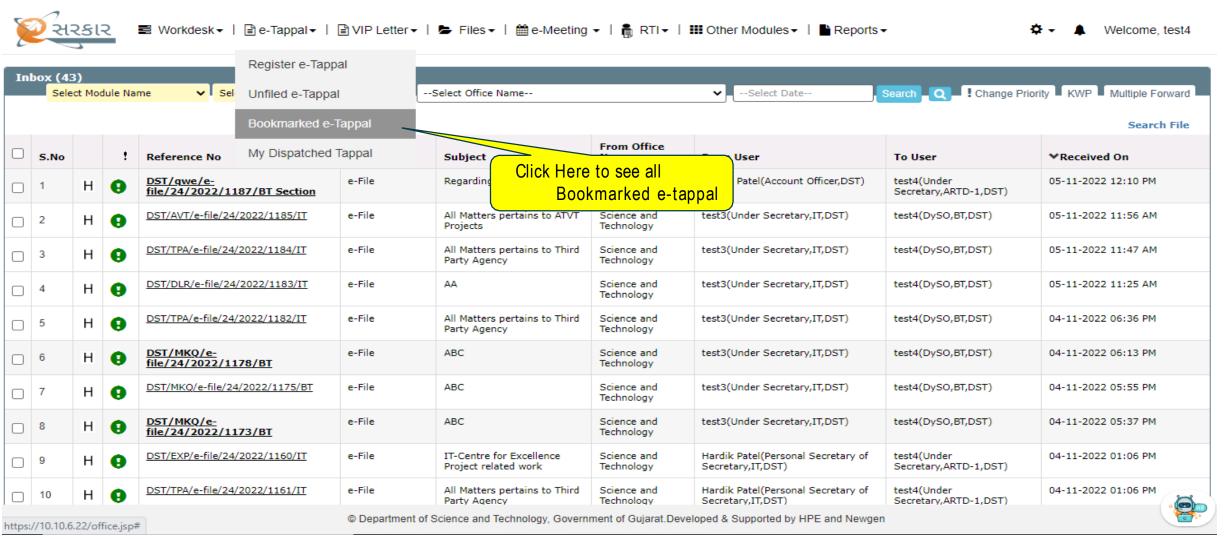


#### **Inbox of Concerned User**





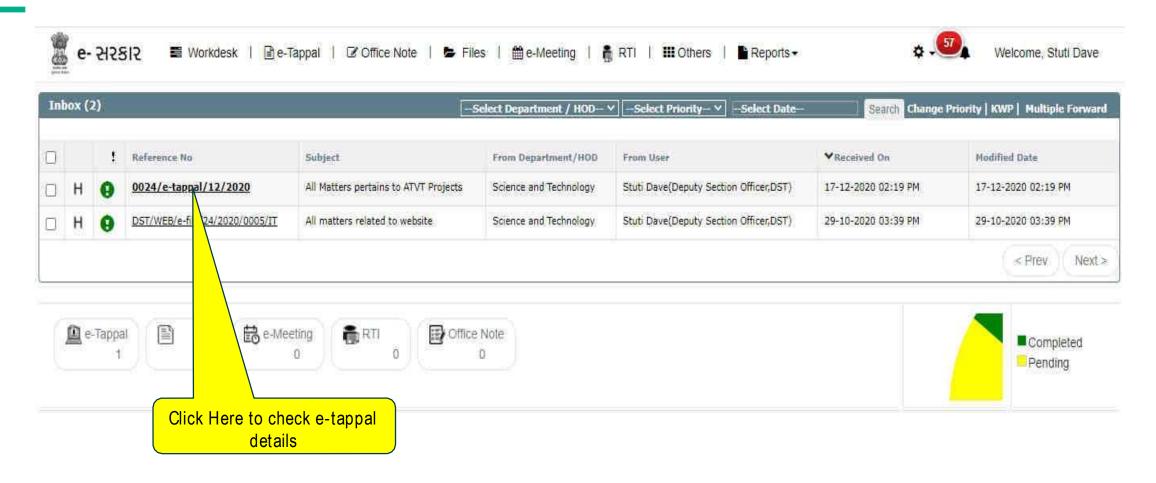
# To Check Bookmarked Tappal







## Inbox (eTappal assigned to you)





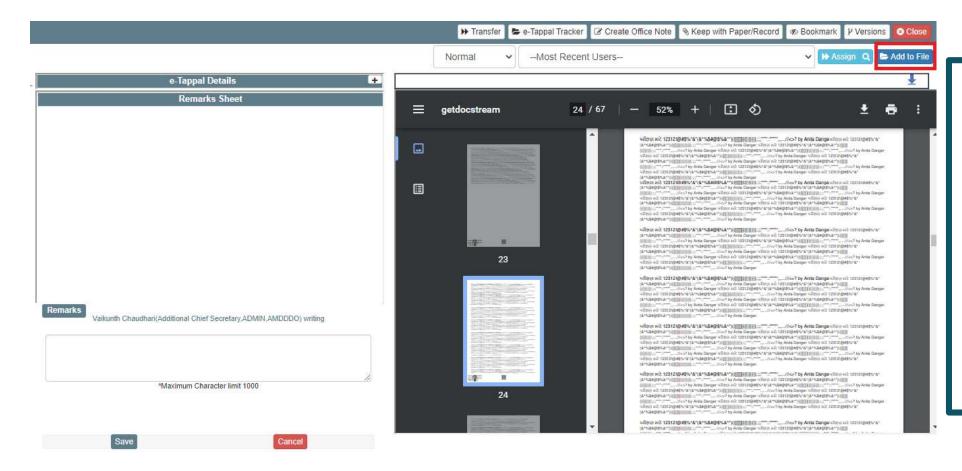
### **CONVERT TAPPAL INTO E-FILE**

### E-TAPPAL AND E-FILE





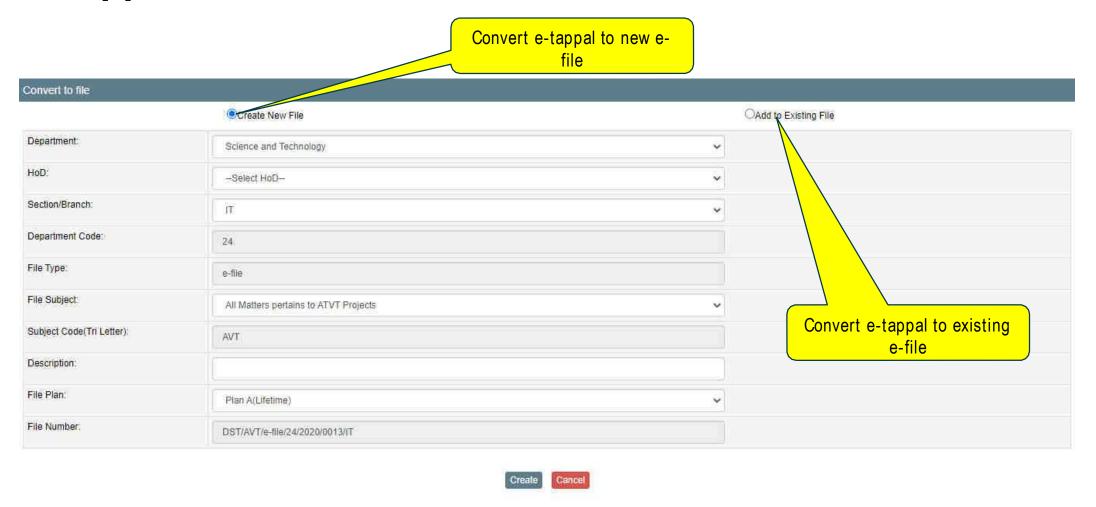
## eTappal Details



- Forward Send tappal to other user
- Return Return tappal to last user
- Refer Send tappal for refer to any user
- Clarify Clarify from any user which is part of flow (in the chain of tappal flow)

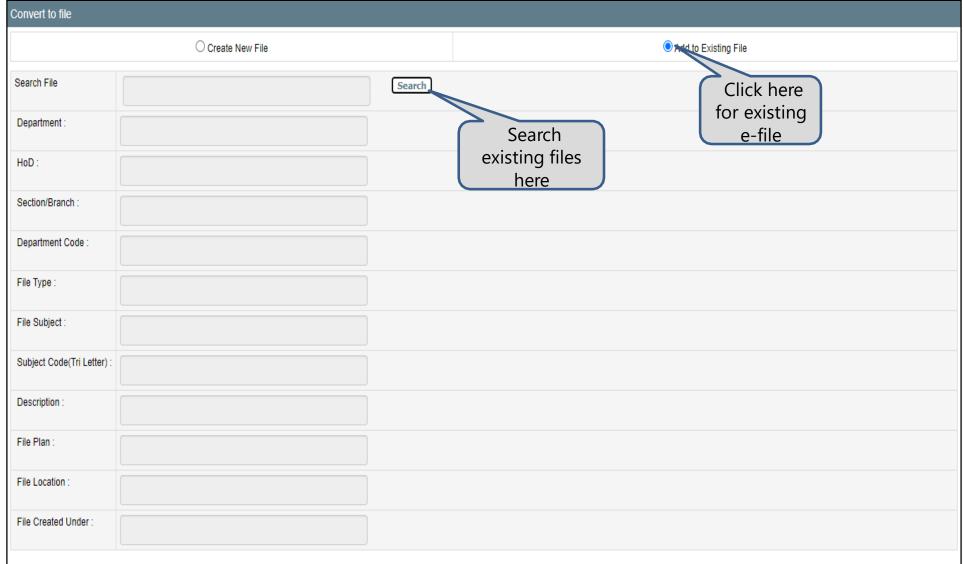


# Convert eTappal to eFile





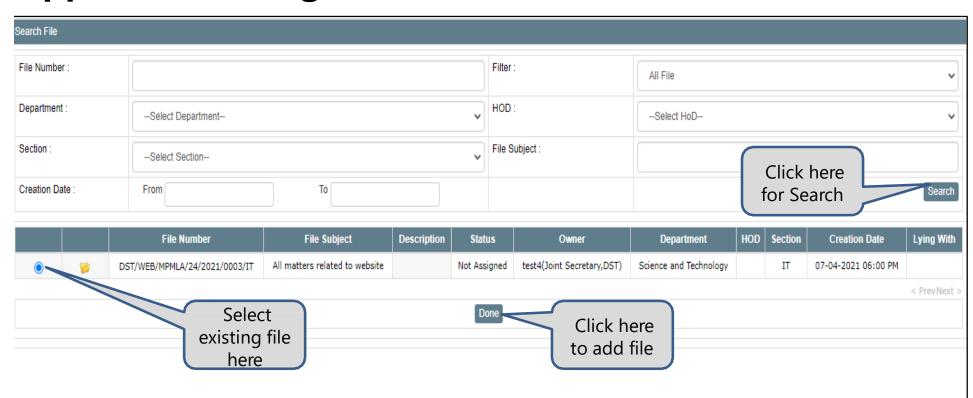
# Add eTappal to Existing eFile







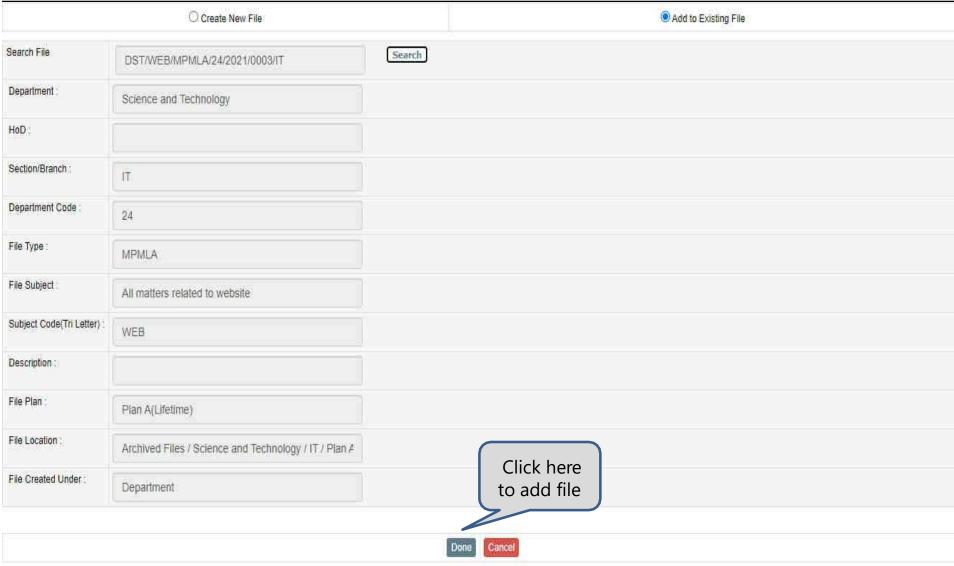
# Add eTappal to Existing eFile







# Add eTappal to Existing eFile







### **CREATE NEW FILE**

### E-TAPPAL AND E-FILE



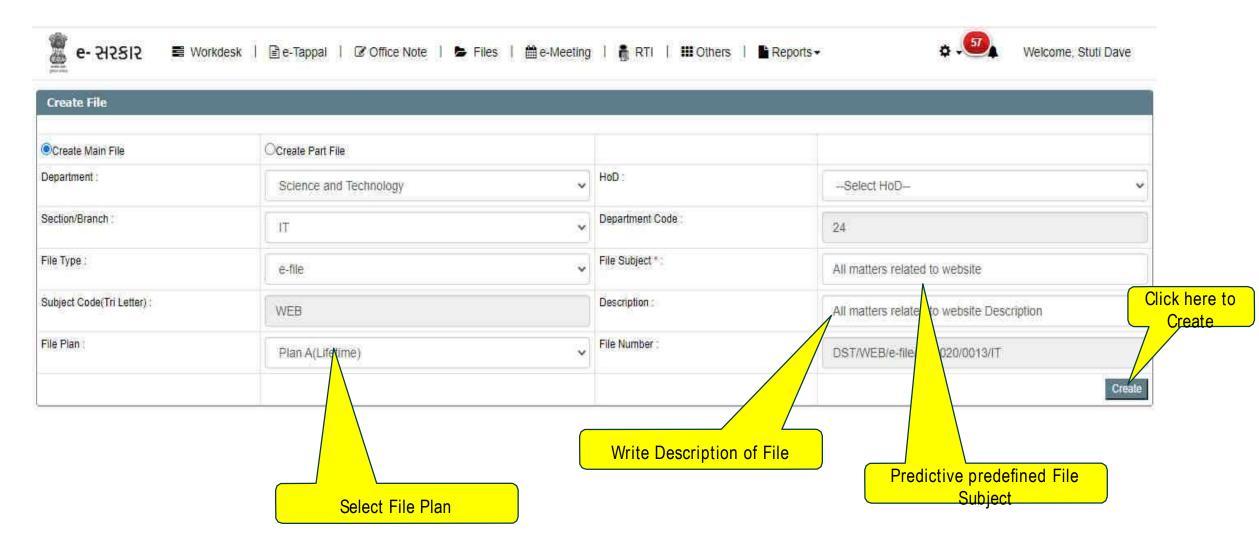


### **Create New eFile**





#### eFile Creation





### **Newly Created eFile**

Add Note

Enclosur

Enclosures File Properties

ALL Noting will be visible here

Name

Note Link

Link Note

FileNo.- DST/WEB/e-file/24/2020/0013/IT File Subject- All matters related to website

File Created On - 17-12-2020 02:52 PM

Note 1 Secure

No Links to the current Note.

Edit Note

Path

Delete Link

Delete

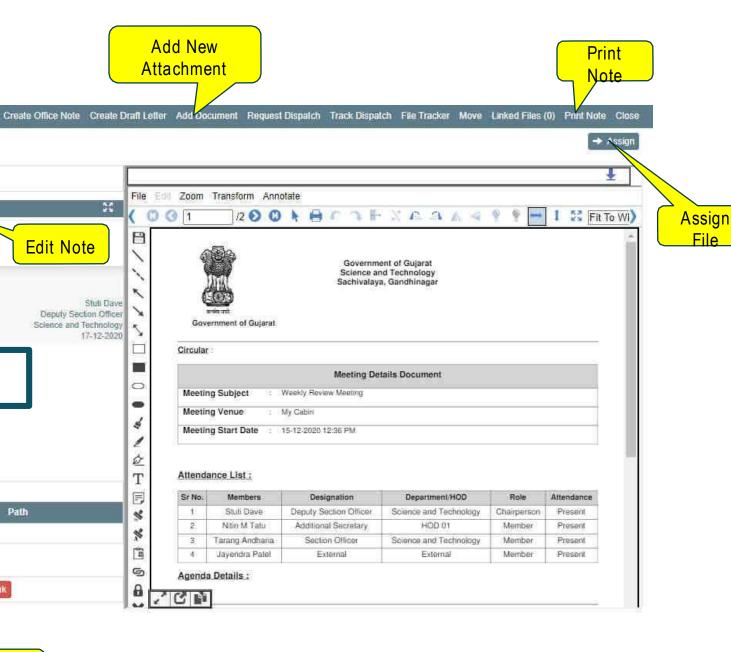
e- सरशर

Add Note

Please approve the file

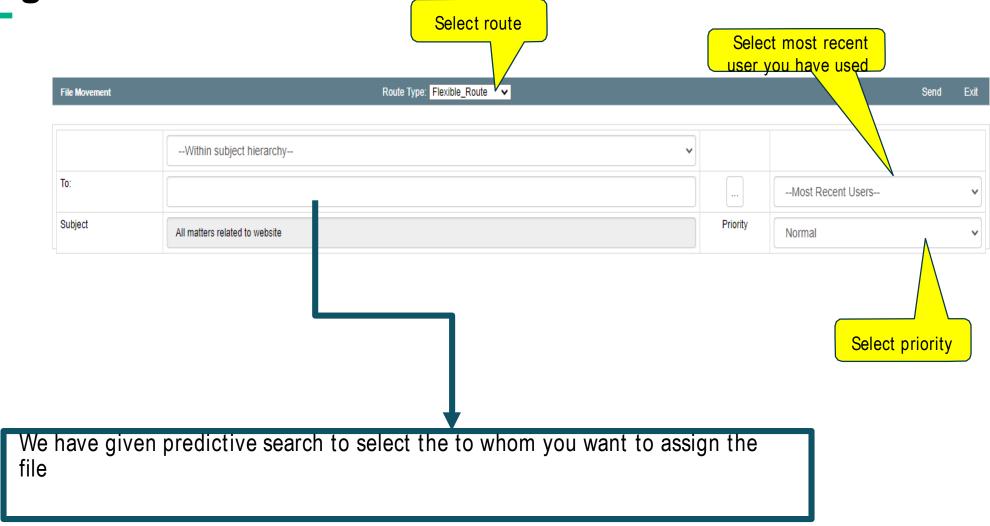
Notings

Link(s) of Note





# Assign eFile



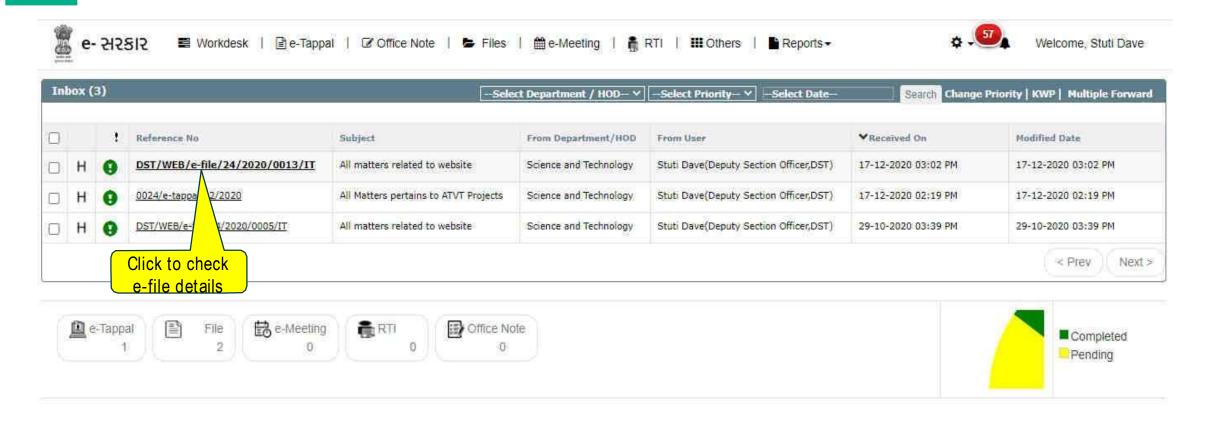


# Check New eFile Assigned to You





#### Inbox





#### eFile View



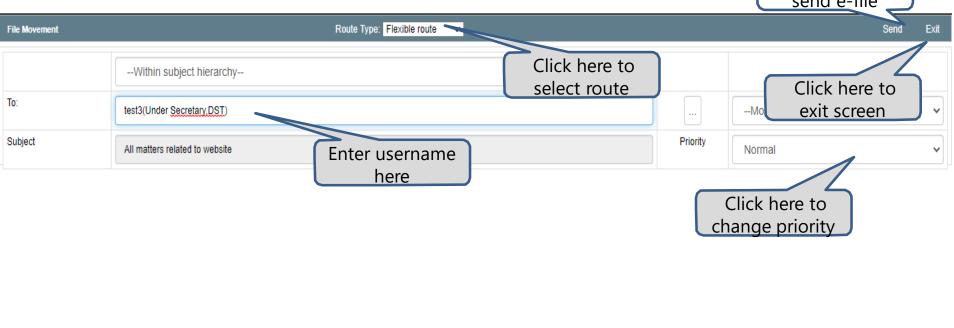
- Forward Send tappal to other user
- Return Return tappal to last user
- Refer Send tappal for refer to any user
- Clarify Clarify from any user which is part of flow (in the chain of tappal flow)
- Approve Approve the file and send back for completion

Only Creator of e-file will able to complete the file



### Forward eFile

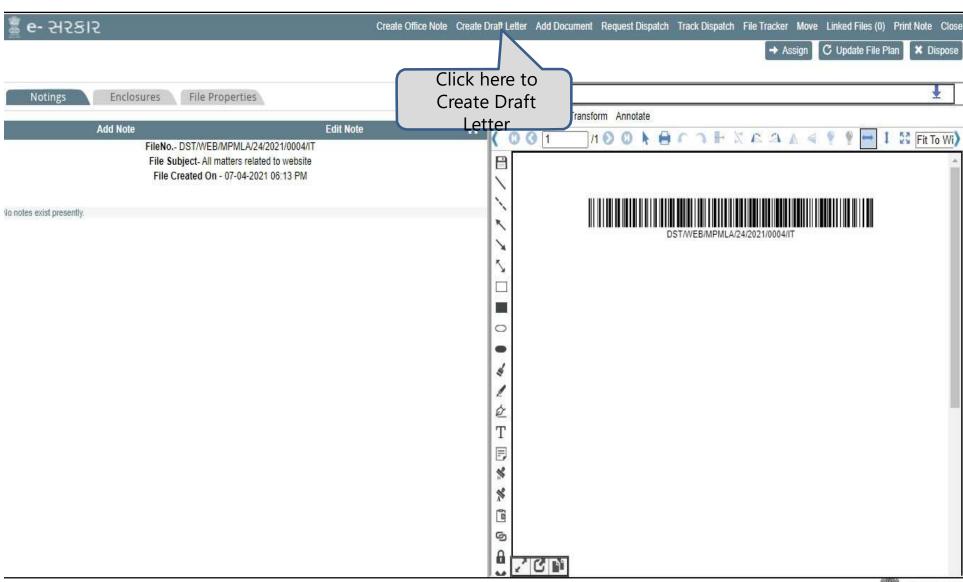
Click here to send e-file







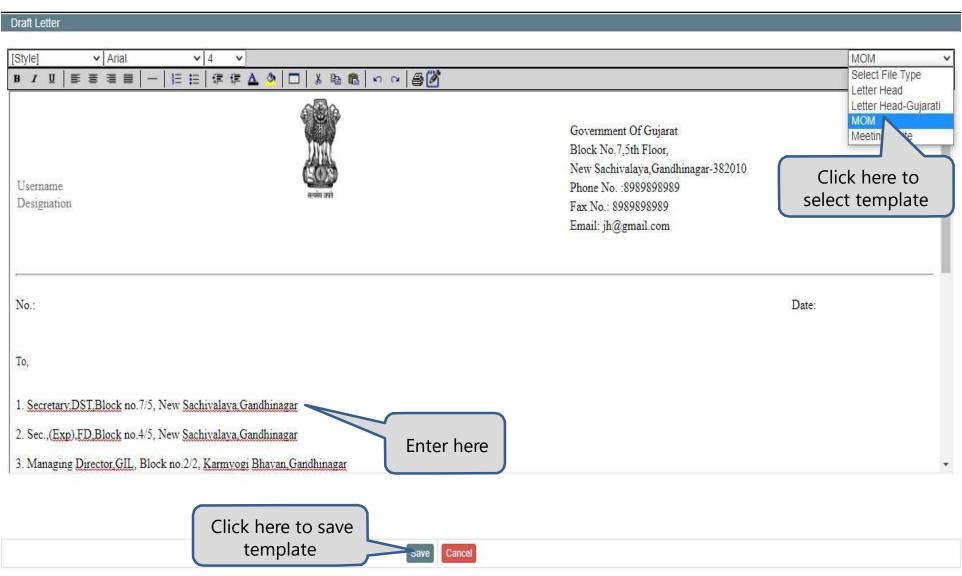
#### **Create Draft Letter**





Directorate of ICT & e-Governance
Department of Science & Technology
Government of Gujarat

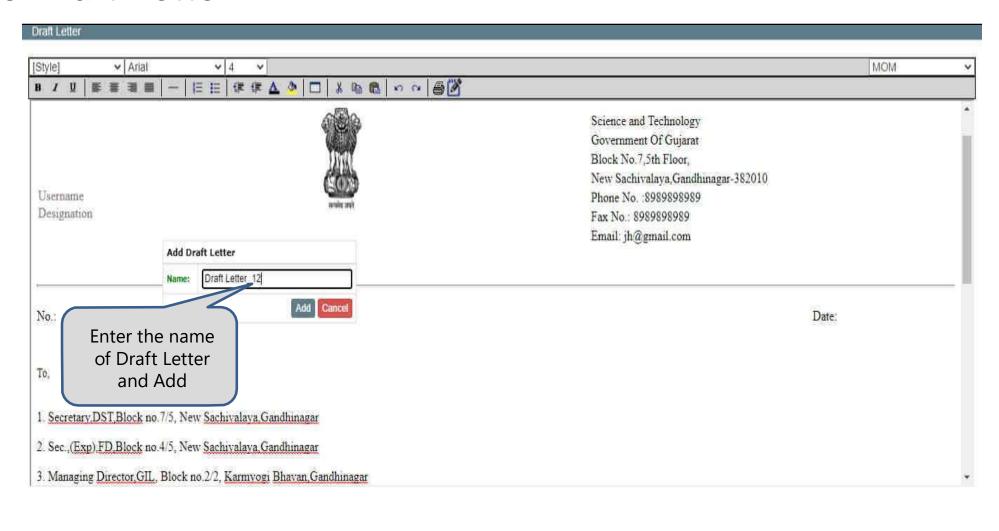
#### **Create Draft Letter**







#### **Create Draft Letter**



Save Cancel





# eSign after Approval & Approve with eSign

Scenario 1: Approver can only approve the file which will be sent to initiator. Initiator will then send the file to User for eSign

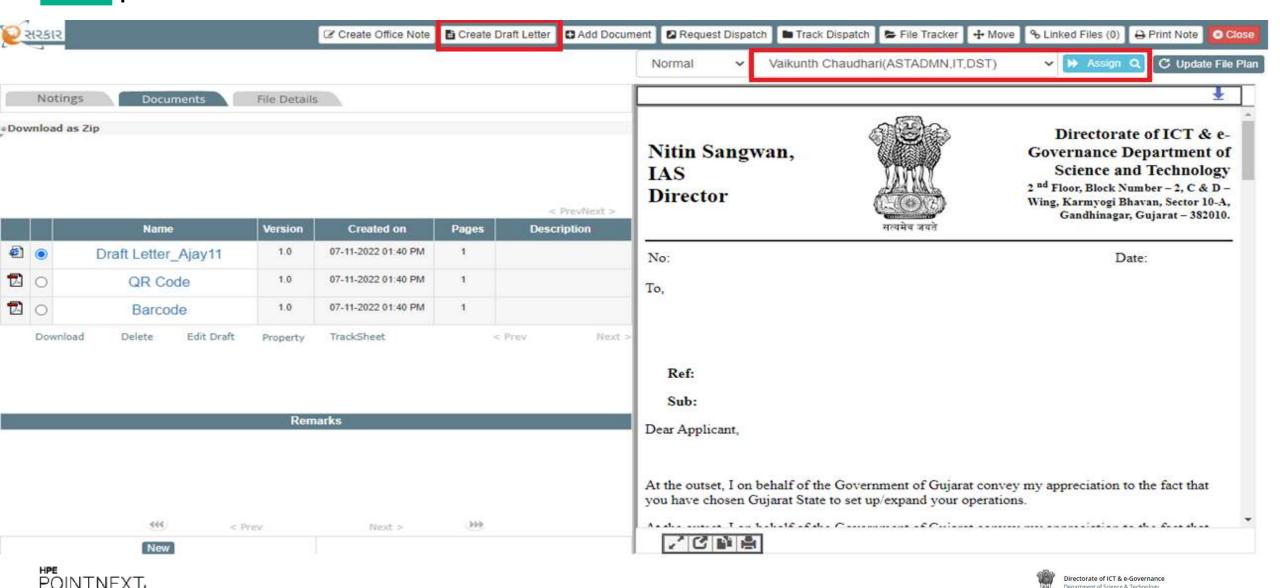
Scenario 2: File can be Approve and eSign directly.





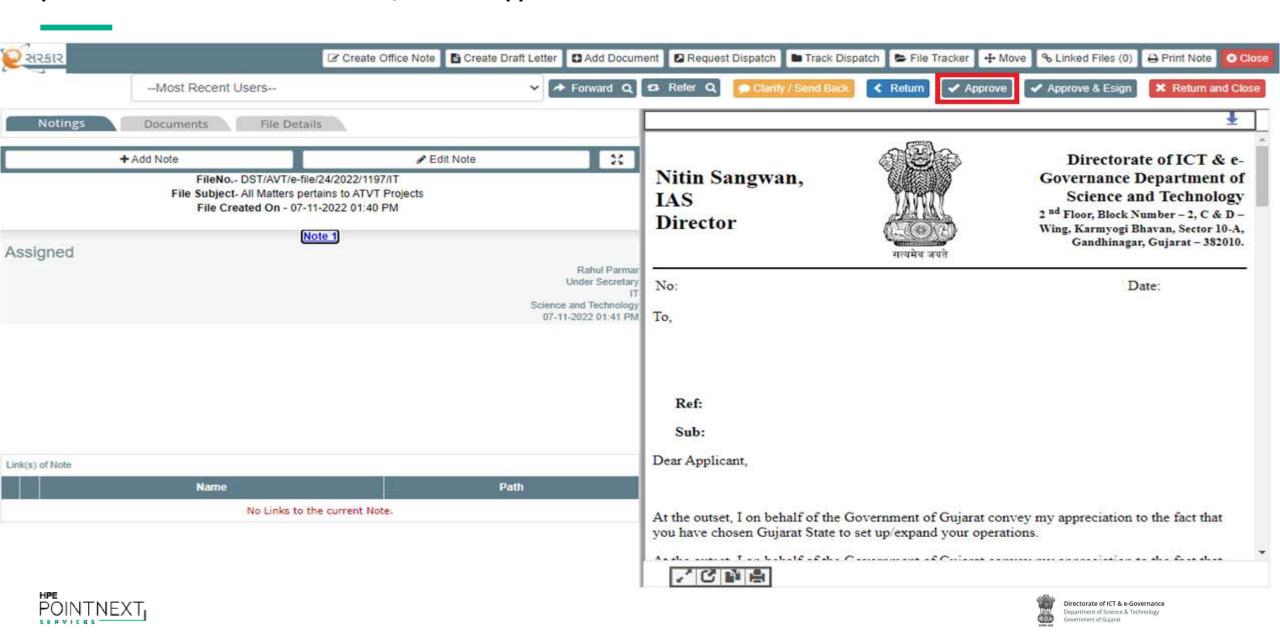
#### **Scenario 1:**

eSign after Approval Process: Step 1: The initiator user creates the file and then creates a draft letter and assigns it to the user for <u>further</u> process.

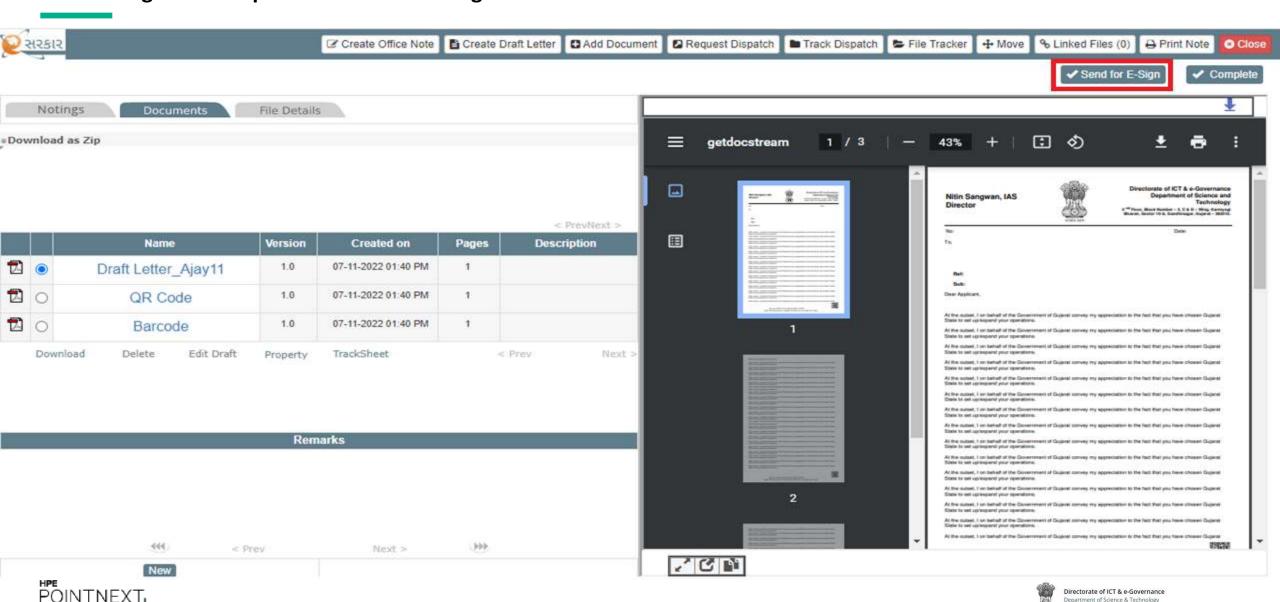


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Step 2: Authorized user receive the file, user can approve the file. HTML convert into PDF with QR Code and File No.

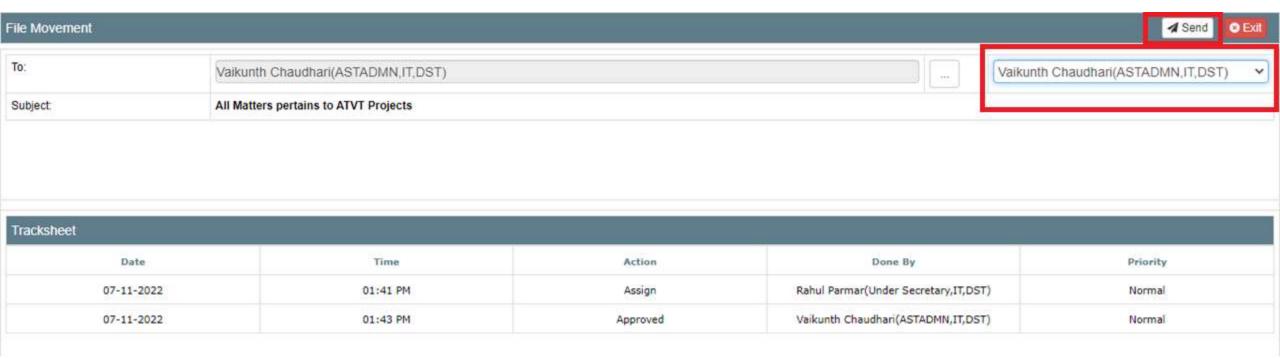


Step 3: Once the Authorized user approves the file and sends it back that file to the initiator user, the initiator user sends draft letters for eSign with help of the "Send for e-Sign" button.



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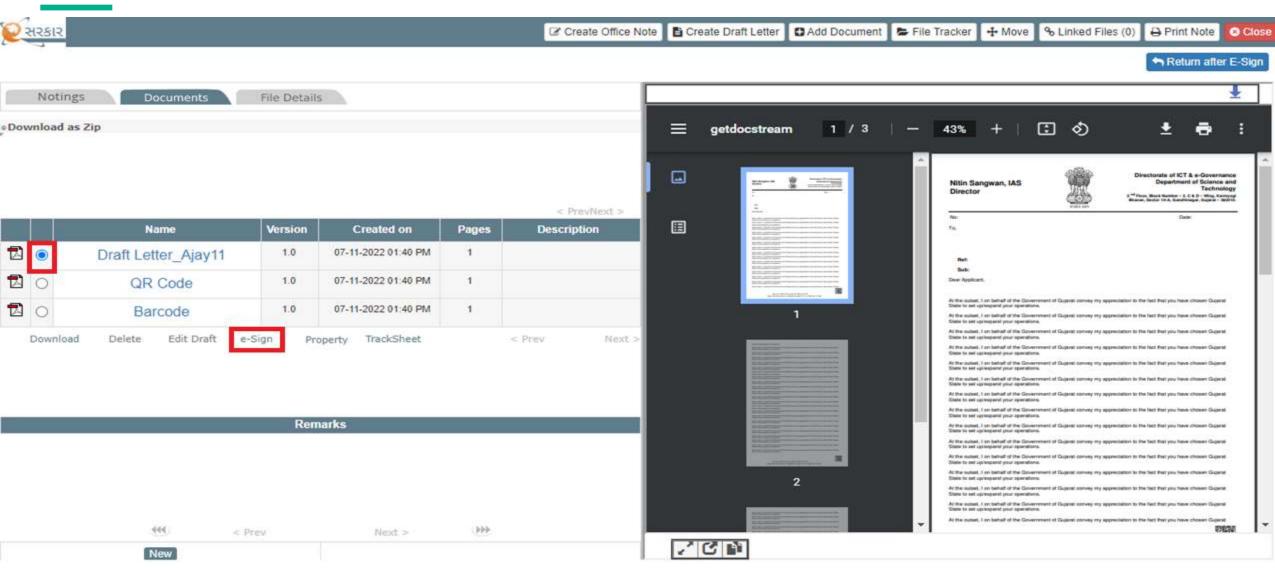
#### Step 4: The initiator user selects any flow user name and sends a file to that user to perform e-Sign.







Step 5: Authorized user selects the document and clicks on the e-Sign link for the further process.







#### Step 6: Authorized user clicks on the Aadhar eSign button.



**Test Gateway** 

#### You are about to digitally sign a document which is legally valid. Please review carefully before signing

#### **Document Details**

Request Date & Time 07-11-2022 13:46:54

**Document Hash** View Document

Document URL Document URL

Document Name document

Choose your signing options

Cancel



Aadhaar eSign Aadhaar based document signing

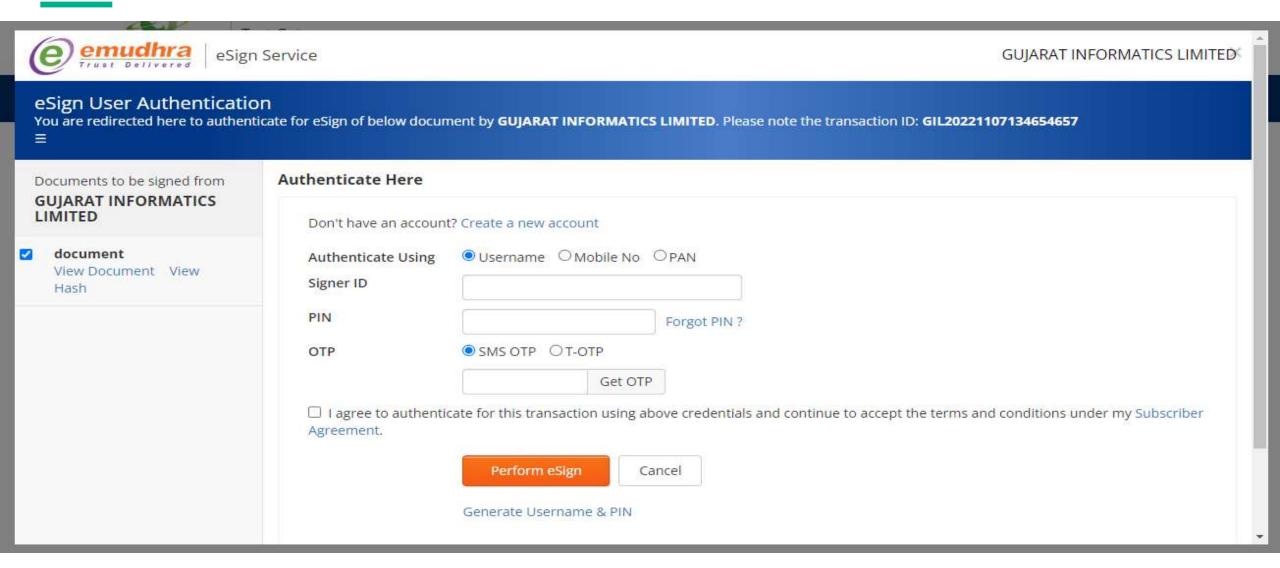


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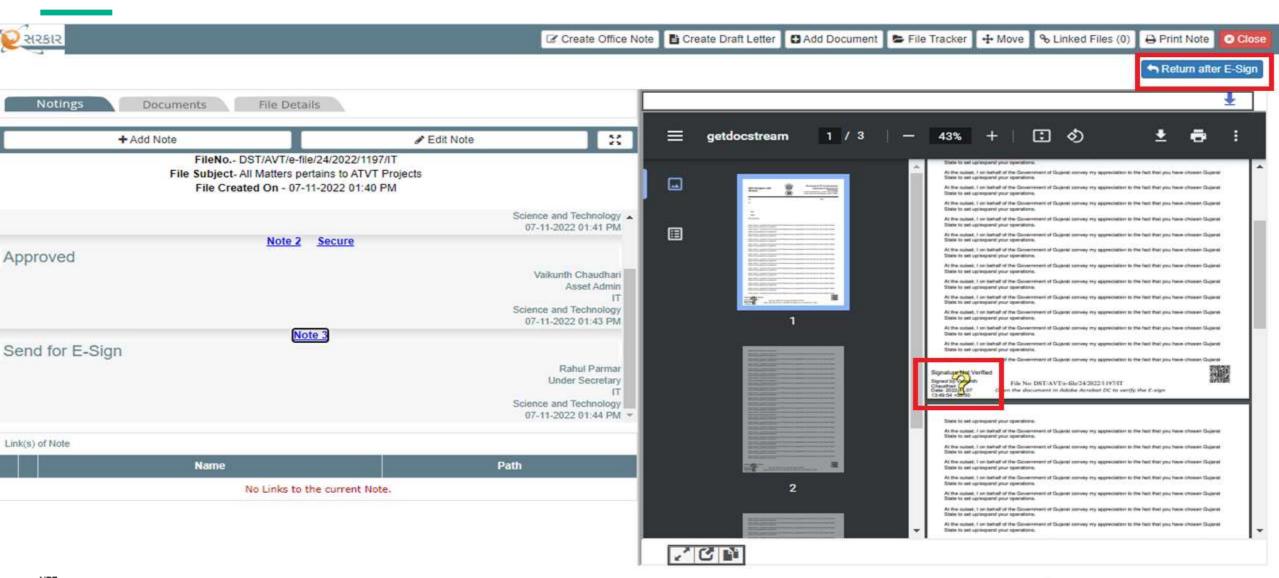
#### Step 7: Authorized user submit all details and click on Perform eSign button.







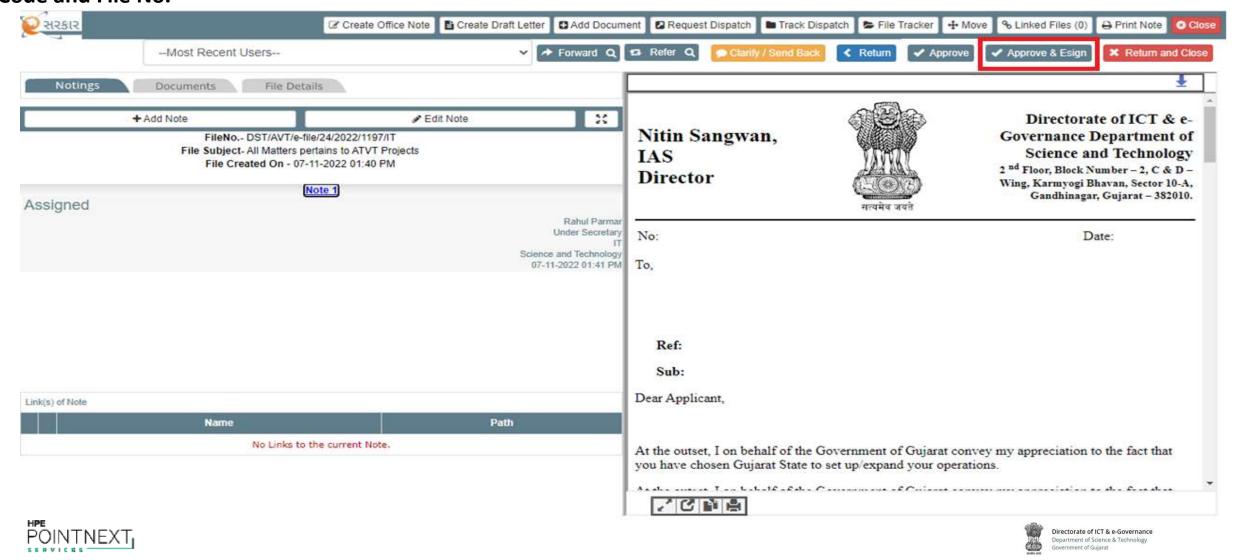
Step 8: After e-Sign process, the user views the eSign at bottom of the every page and returns that file to the initiator



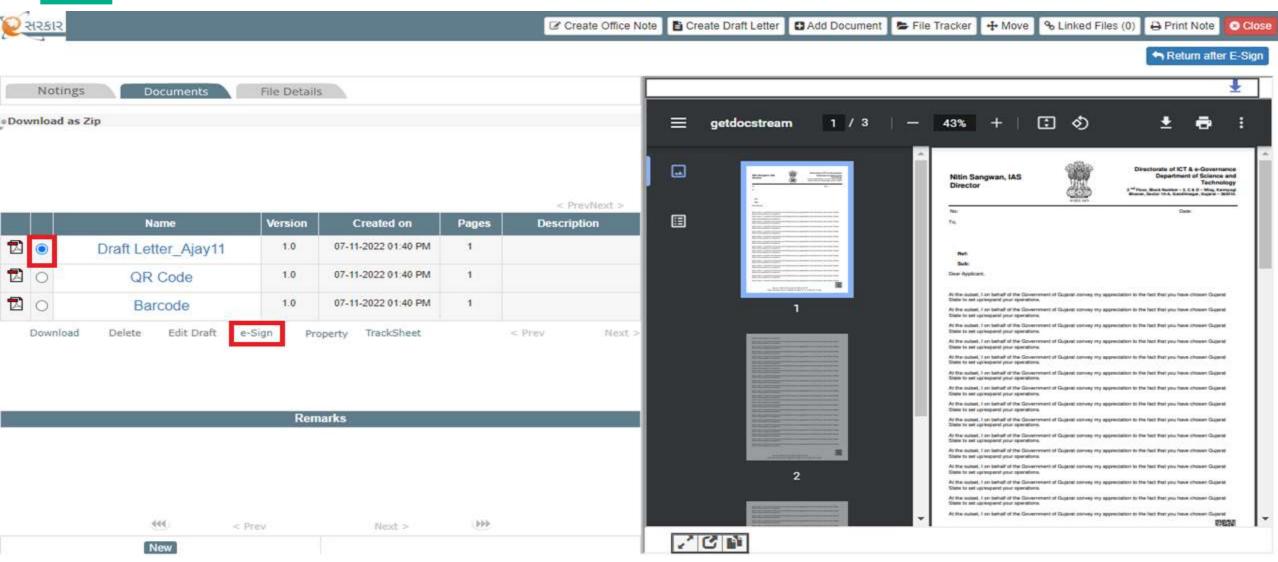


#### Scenario 2:

- Step 1: The initiator user creates the file and then creates a draft letter and assigns it to the user for further process.
- Step 2: Authorized user receives the file, user can click on the "Approve & eSign" button. HTML file converts into PDF with QR Code and File No.



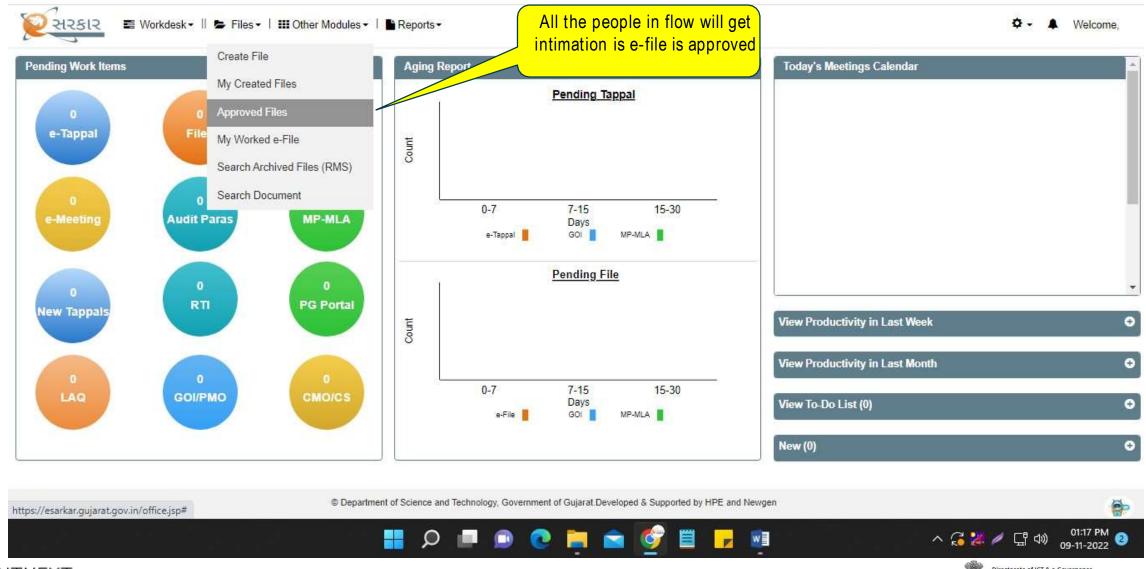
Step 3: After Approve & eSign, the file is approved and ready for eSign, user selects the document and clicks on eSign link for further process. The rest of the other steps are the same as per Approve process.



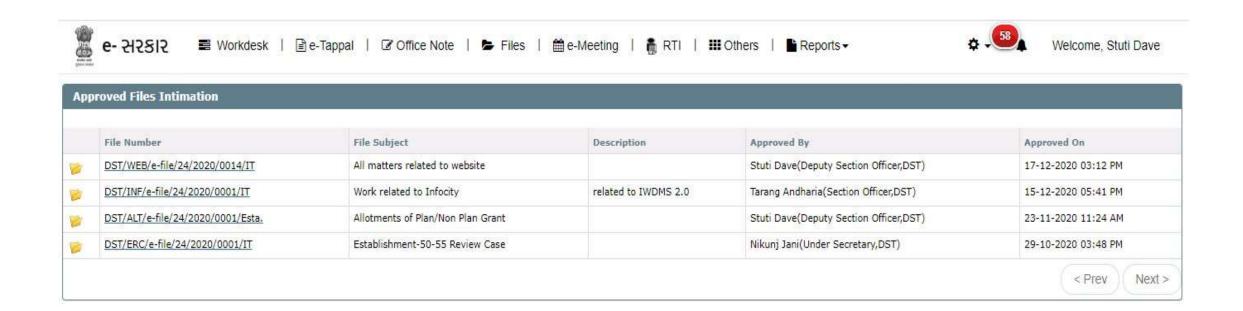




### **Approved eFile Intimation**



### **Approved eFile Intimation**



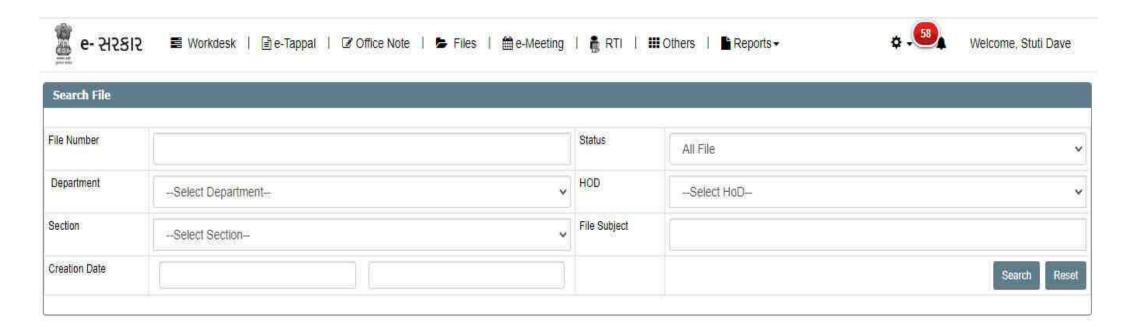


### Search eFile





### Search eFile



Search e-file using the criteria selected



## **eMeeting Key Features**

### Meeting Scheduler

- Schedule Meeting
- Creation of Agenda
- Formation of meeting committee
- Accept/Reject
   Meeting invitation
- Nomination of other official for a meeting
- Reschedule a meeting
- Cancel a meeting

# Minutes of meeting

- Draft creation of MOM
- Approval of MOM
- Circulation of MOM
- View MOM



- Create action tracker for the meeting
- View action tracker
- Update action tracker
- Assigning of action item
- Action item completion









### Features of eMeeting

- User Can Create Three types of Meeting
  - 1. Ad Hoc Meeting
  - 2. Formal Meeting
  - 3. Committee Meeting
- User will get Meeting Calendar where they can see all their scheduled Meeting.
- ➤ Mobile Application is available from where user can accept/reject meeting invite and can check all the details of e-meeting module which is available on web
- User will get the meeting invitation notification on SMS and



### Features of eMeeting



- ➤ If user wants to have a meeting with on short notice with his colleague/or any other officials without any formal invitation they can create the Ad Hoc Meeting.
- > There no need to appoint Chairman and Convener.
- No need to add any agenda for initiation of meeting
- No need to ask for approval for convening the meeting
- Option of sending e-invitation or formal invitation
- No need to create MOM or actionable

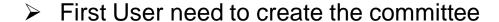


- If user wants to Create a formal meeting, an approved agenda is compulsory to initiate the same
- Chairman and Convener are mandatory
- Need to send the meeting for approval
- A formal invitation will go to all members whenever meeting is approved.
- Intimation will be shared by Email & SMS.



### Features of eMeeting

Committee Meeting



- Committee circular will be sent to all members of committee
- If user wants to Create a Committee meeting, an approved agenda is compulsory to initiate the same
- Chairman and Convener are mandatory
- Need to send the meeting and committee for approval
- ➤ A formal invitation will go to all members whenever meeting is approved
- System will generate below templates as per office procedure
  - 1. Committee Circular
  - 2. Submitted Committee Circular
  - 3. Agenda Details
  - 4. Meeting Invite
  - 5. Minutes of Meeting
  - 6. Meeting Details

Templates
Generated in
Formal and
Committee
Meeting



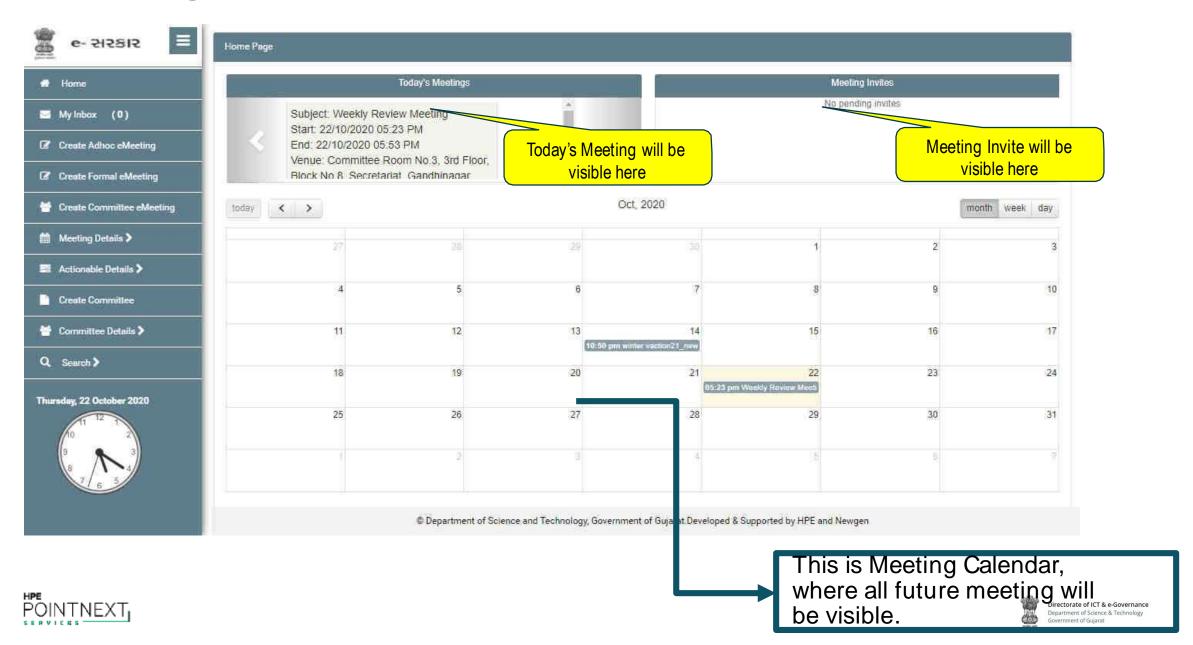


### **User Dashboard**

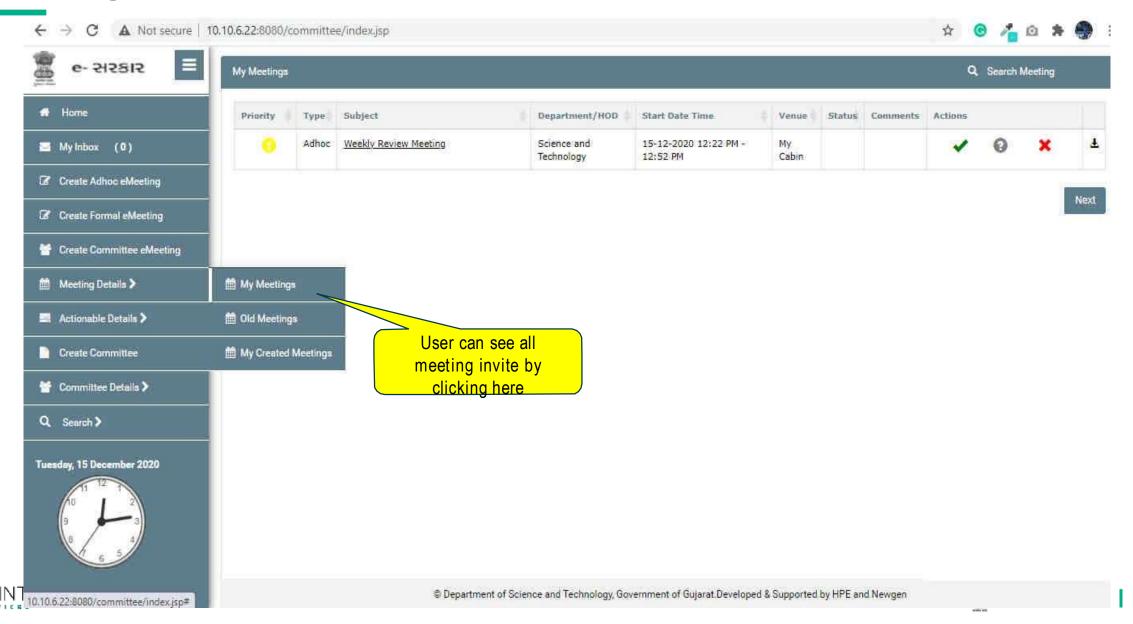




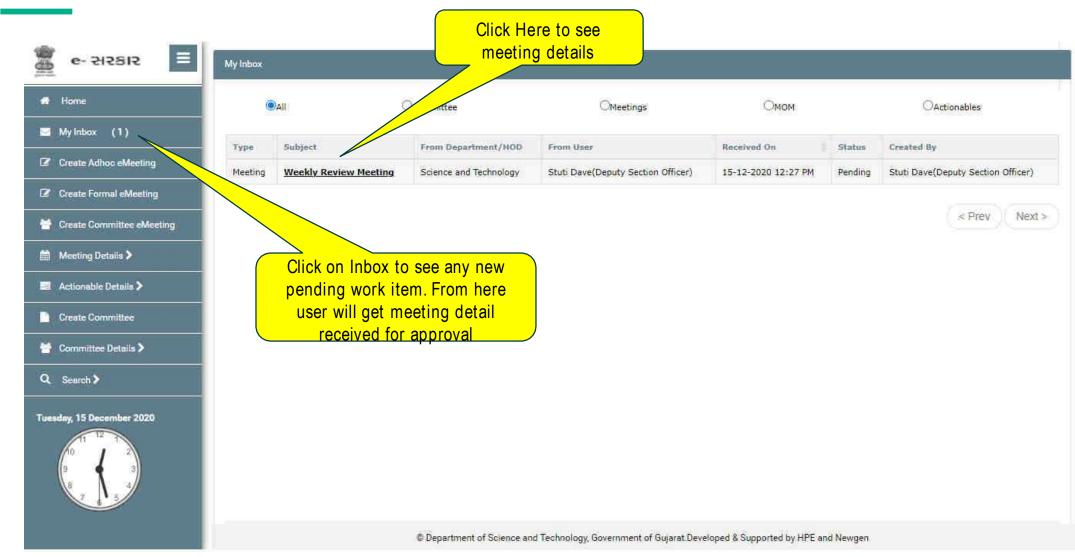
# **eMeeting Dashboard**



# **Meeting Invite**

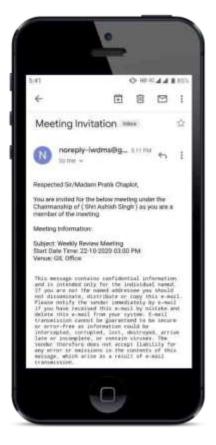


# Meeting for Approval for Formal Meetings (INBOX)





# **Meeting Invitation After Approval of Meeting**







Government of Gujarat Science and Technology Sachivalaya, Gandhinagar Date: 22-10-2020

Government of Gujarat

#### To,

- 1. Mr. Hareet Shukla(Secretary), Science and Technology
- 2. Mr. Nikunj Jani(Under Secretary), Science and Technology
- 3. Mr. Sanjay A Shah(Technical Officer(IT)), Science and Technology
- 4. Mr. Tarang Andharia(Section Officer), Science and Technology
- 5. Mr. Nitin M Tatu(DGM(APP)), Gujarat Informatics Limited
- 6. Mr. Akhlesh Goyal(Consultant), Science and Technology
- 7. Ms. Stuti Dave(Deputy Section Officer), Science and Technology

Subject: Weekly Review Meeting

Sir.

With Reference to above subject and as decided, a weekly review meeting is scheduled as below under the chairmanship of Secretary DST.

You are requested to make it convenient to attend the same as per schedule with necessary information.

Date: 22-10-2020 Time: 05:23 PM

Venue: Committee Room No.3, 3rd Floor, Block No.8, Secretariat, Gandhinagar, Gujarat-380014

**EMAIL** 

**SMS** 

Thanking you

Yours faithfully

Nikunj Jani Under Secretary Science and Technology



**View and Tracking on Mobile App available in eSarkar** 

#### **MEETING INVITATION**



Government of Gujarat Science and Technology Sachivalaya, Gandhinagar Date: 22-10-2020

Government of Gujarat

#### To,

- Mr. Hareet Shukla(Secretary), Science and Technology
- 2. Mr. Nikunj Jani(Under Secretary), Science and Technology
- 3. Mr. Sanjay A Shah(Technical Officer(IT)), Science and Technology
- 4. Mr. Tarang Andharia(Section Officer), Science and Technology
- 5. Mr. Nitin M Tatu(DGM(APP)), Gujarat Informatics Limited
- 6. Mr. Akhlesh Goyal(Consultant), Science and Technology
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Thanking you

Yours faithfully

Nikunj Jani Under Secretary Science and Technology



#### **COMMITTEE CIRCULAR**

Weekly Review Meeting

Government of Gujarat , Science and Technology Section : IT File No : DST/NEW/e-file/1/2020/0002/IT Sachivalaya, Gandhinagar. Date : 22-10-2020

Government of Gujarat

#### Circular

As decided, Weekly Review Meeting should be held on every Monday under chairmanship of Secretary DST along with department officials to discuss and conclude pending issues of Department as well as organizations work under DST. Members of the Weekly Review Meeting are as under.

Sr No.	Members	Designation	Role
1	Mr. Hareet Shukla	Secretary	Chairperson
2	Mr. Nikunj Jani	Under Secretary	Convener
3	Mr. Sanjay A Shah	Technical Officer(IT)	Member
4	Mr. Tarang Andharia	Section Officer	Member

Coordination Branch- DST should take convenient time of Secretary DST, arrange Weekly Review Meeting on every Monday and circulate necessary instruction to all DST Branch as well organizations work under DST to attend the Weekly Review Meeting with latest information pertains to pending issues of the Department.

This issues with the Approval of Secretary, Science and Technology. By order and in the name of Government of Gujarat.

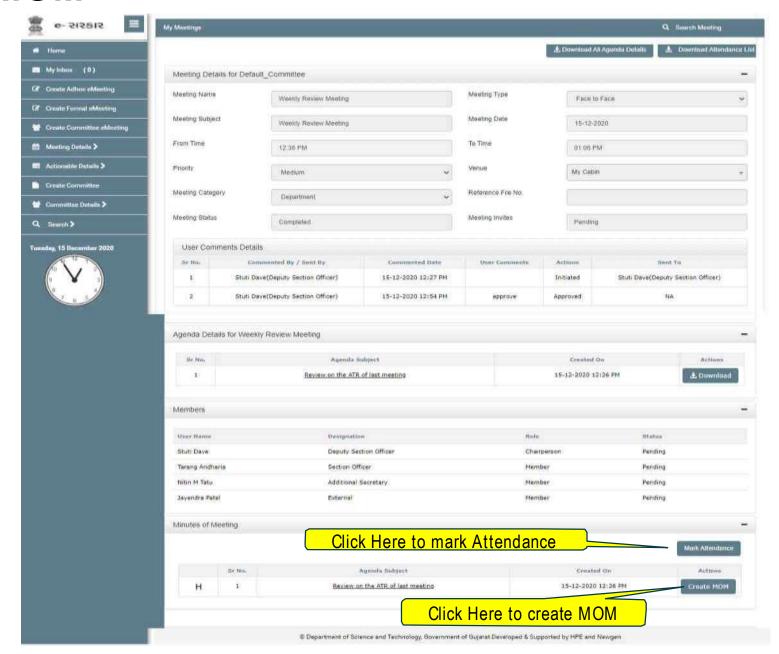
> Nikunj Jani Under Secretary Science and Technology Date : 22-10-2020

#### To.

- 1. Hareet Shukla, Secretary, Science and Technology, Gandhi Nagar
- 2. Nikunj Jani , Under Secretary , Science and Technology , Gandhi Nagar
- 3. Sanjay A Shah , Technical Officer(IT) , Science and Technology , Gandhi Nagar
- 4. Tarang Andharia , Section Officer , Science and Technology , Gandhi Nagar



### **Creation of MOM**







### **Creation of MOM**

Meeting Details for Review on the ATR of last meeting Actual Start Date Time Meeting Subject Weekly Review Meeting 15-12-2020 From Time. To Time 12:38 PM 01:36 PM Agenda Details for Review on the ATR of last meeting Agenda Simject 0 Review on the ATH of last making Minutes of Meeting Upload Document Choose Piec | No file choose Remove ■ / 以 無 重 華 単 一 相 目 ② 体 Δ 🏂 🖂 火 塩 🐧 👓 🐵 Write the MOM here User Name to whom MOM will go for approval Click Here to send MOM for with Remark approval Maximum Character limit is 255 Geintt Meir © Department of Science and Technology, Government of Gujarat Developed & Supported by HPE and Nevrgen

Attendance

Stuti Days

Dillin of Table

Tarang Andharia

Jayendra Putel

Designation

Deputy Section Officer

Additional Secretary

Section Officer

External

Department/HOD

HOD 01

tixternal

Science and Technology

Science and Technology

Chairperson

Number

Member

Member

Attendance

Present

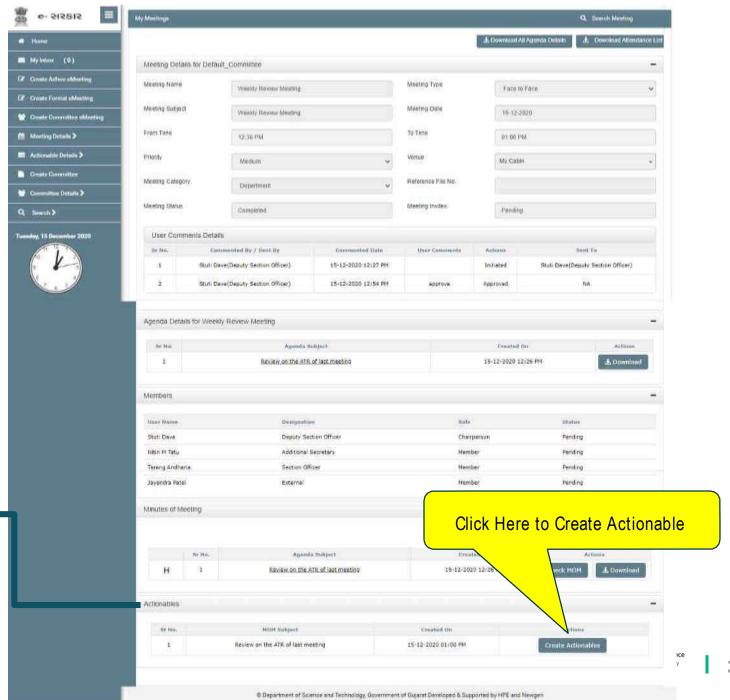
Prasent

Prosent

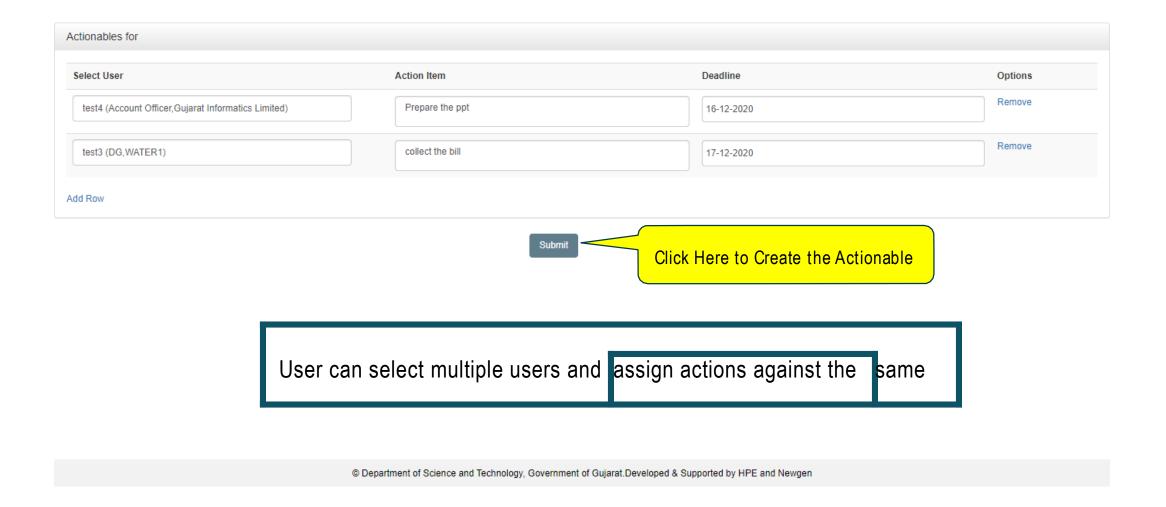
Present

### **Creation of Actionable**

Actionable tab will open only if MOM are approved

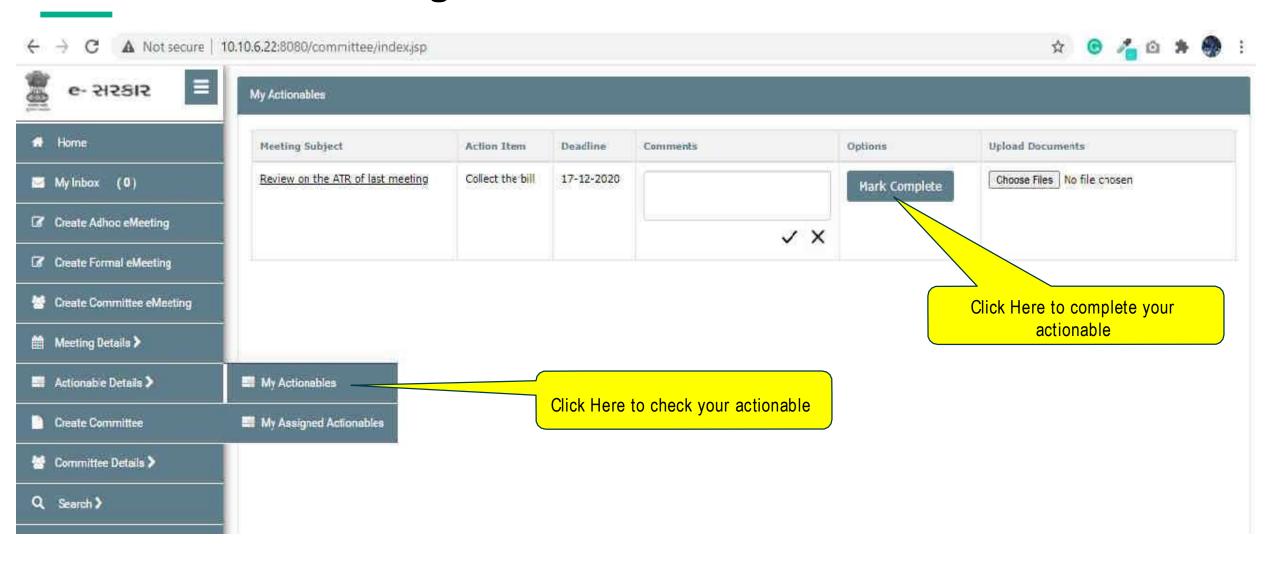


### **Creation of Actionable**





### **Actionable of Meeting**





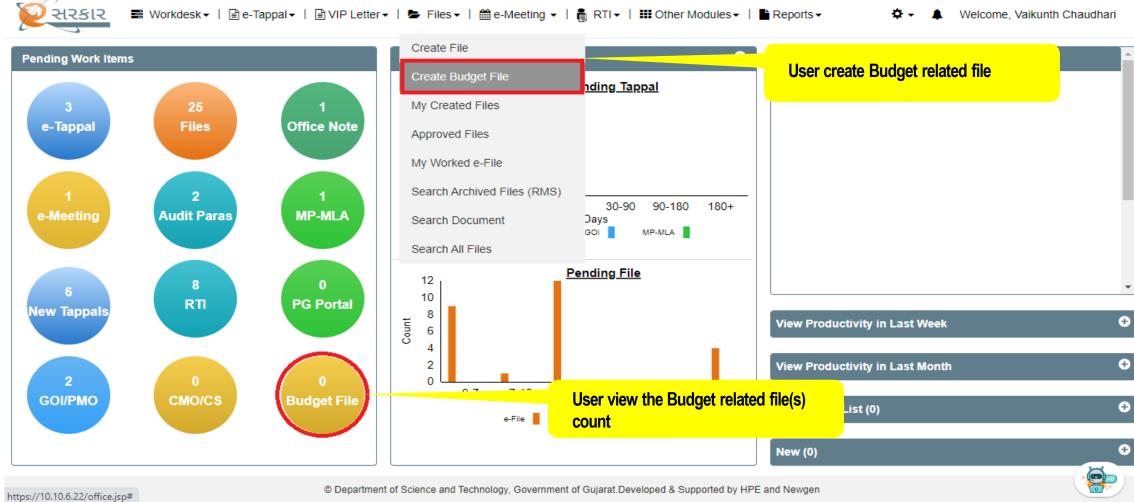
# **Future Enhancement / Upcoming Functionality**





### **Budget File**

<u>File Creation</u>: Will provide a separate link to create budget-related files. Files created using this link only would be considered as budget-specific files. The workflow of these files would be similar to other files created in the system. The system would internally handle the segregation of these files from the normal files.

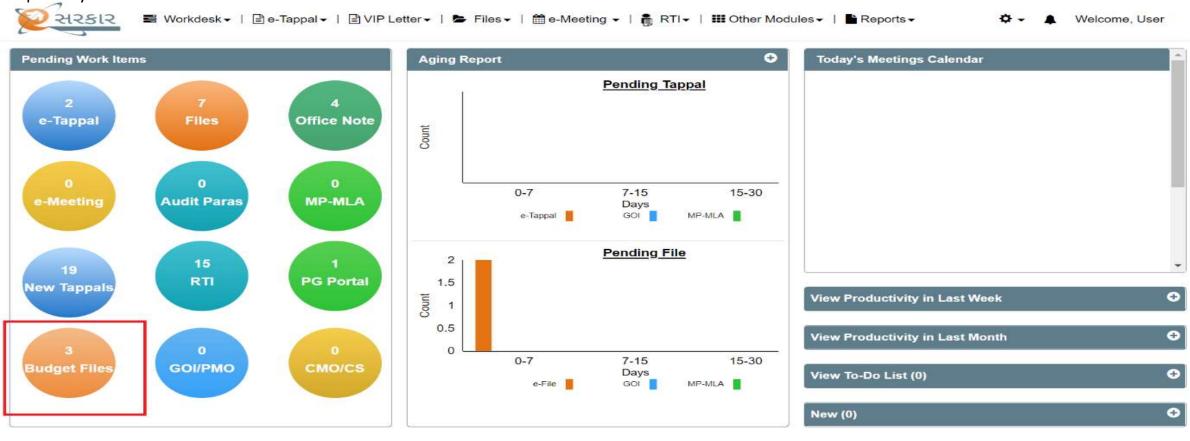






## **Budget File**

Quick link to access budget-related files: Will provide a quick link on the dashboard to access the budget-related files received in the inbox separately



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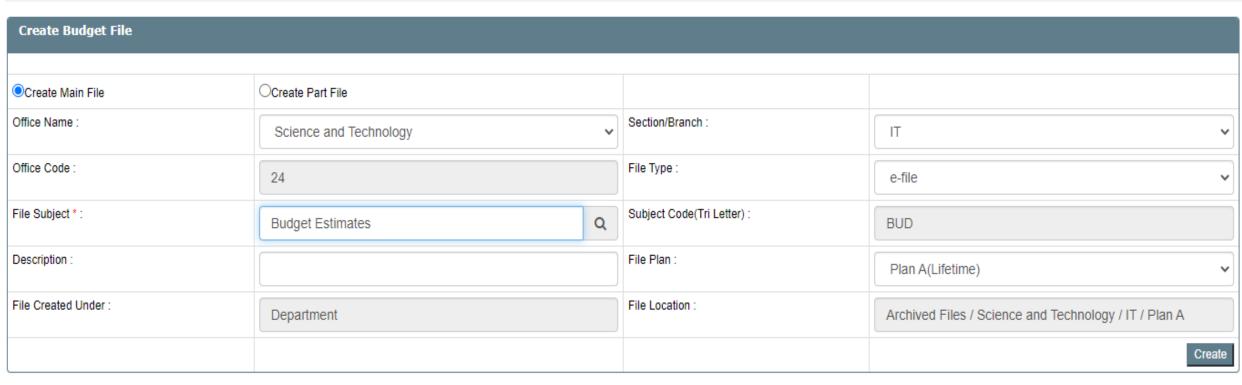
### **Create Budget File**



■ Workdesk ▼ | 🖹 e-Tappal ▼ | 🖺 VIP Letter ▼ | 📂 Files ▼ | 🛗 e-Meeting ▼ | 🧂 RTI ▼ | 🚻 Other Modules ▼ | 🖺 Reports ▼



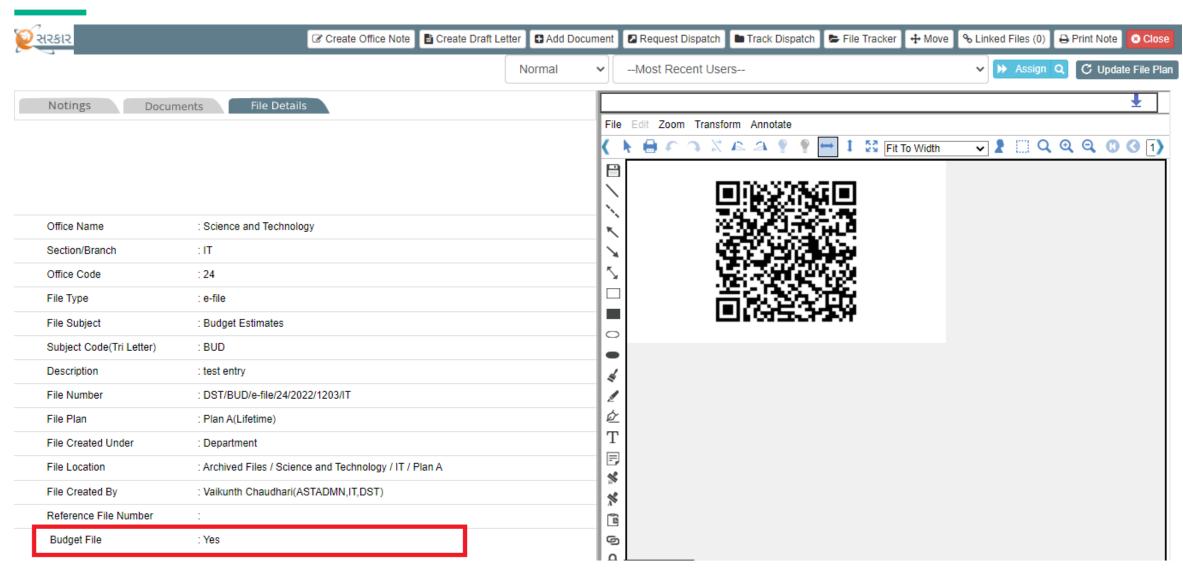
Welcome, Vaikunth Chaudhari







### **Budget File Status**







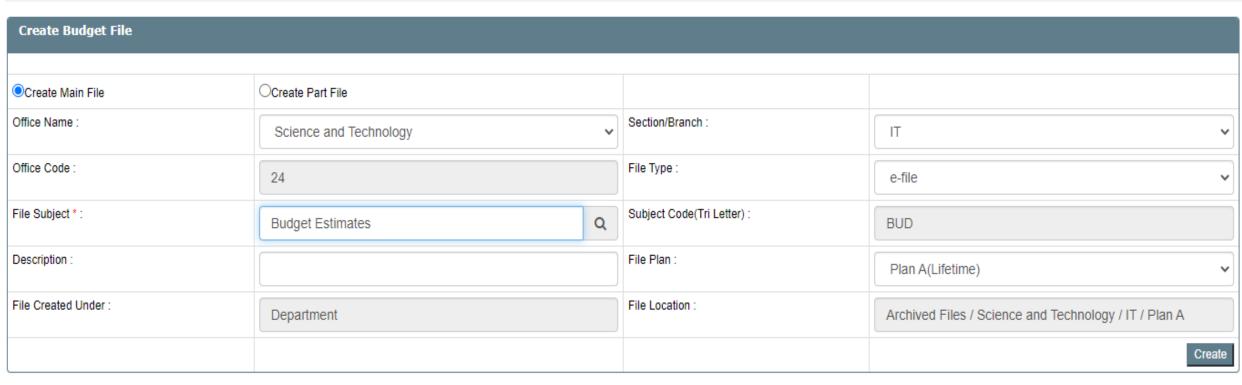
### **Create Budget File**



■ Workdesk ▼ | 🖹 e-Tappal ▼ | 🖺 VIP Letter ▼ | 📂 Files ▼ | 🛗 e-Meeting ▼ | 🧂 RTI ▼ | 🚻 Other Modules ▼ | 🖺 Reports ▼



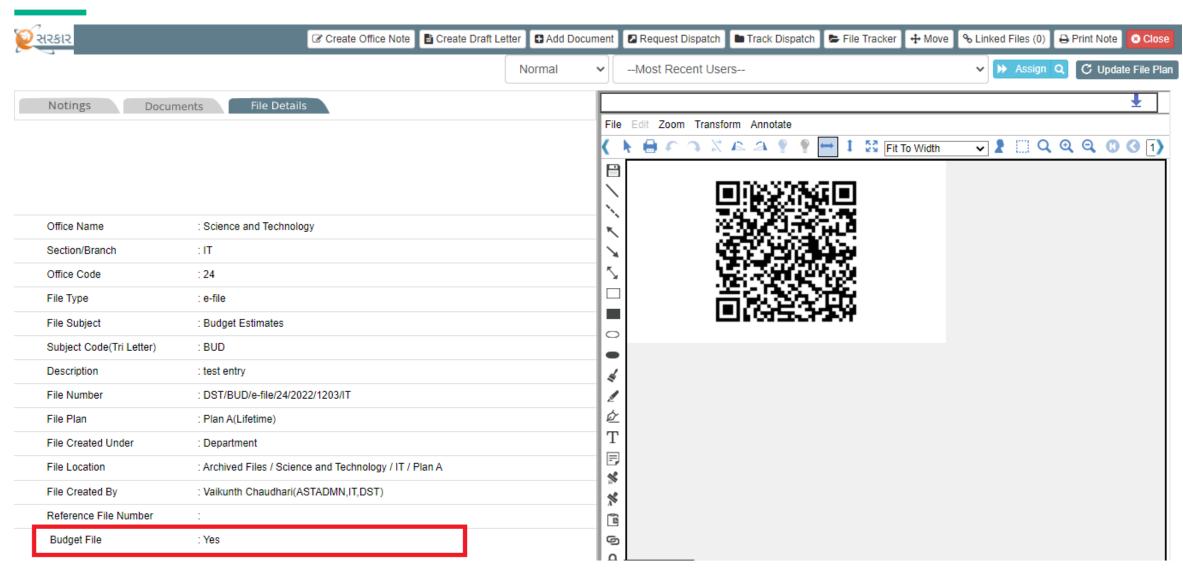
Welcome, Vaikunth Chaudhari







### **Budget File Status**









### New Modern Landing Configurable\* Dashboard



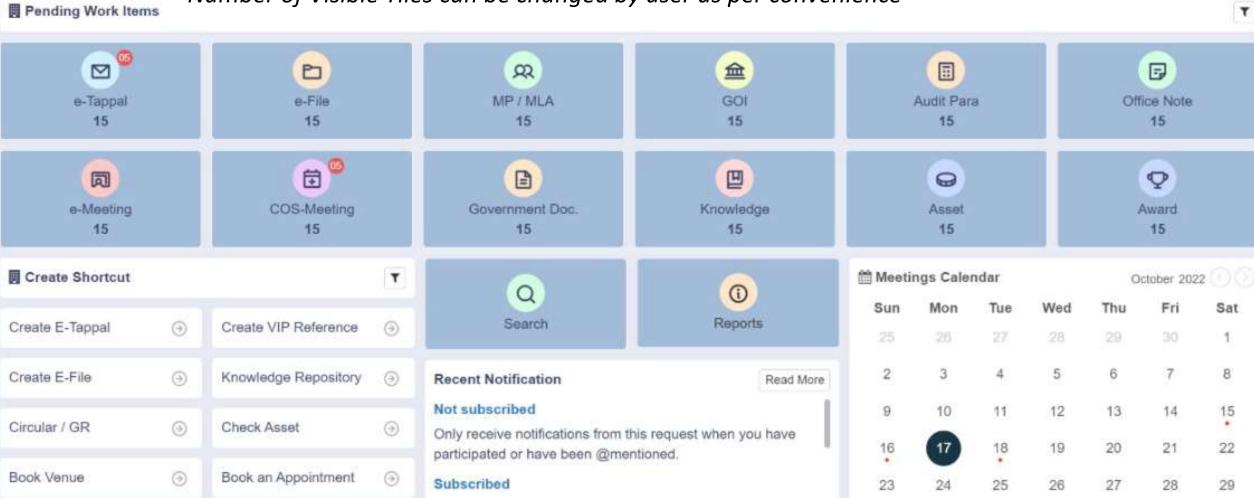
30

31

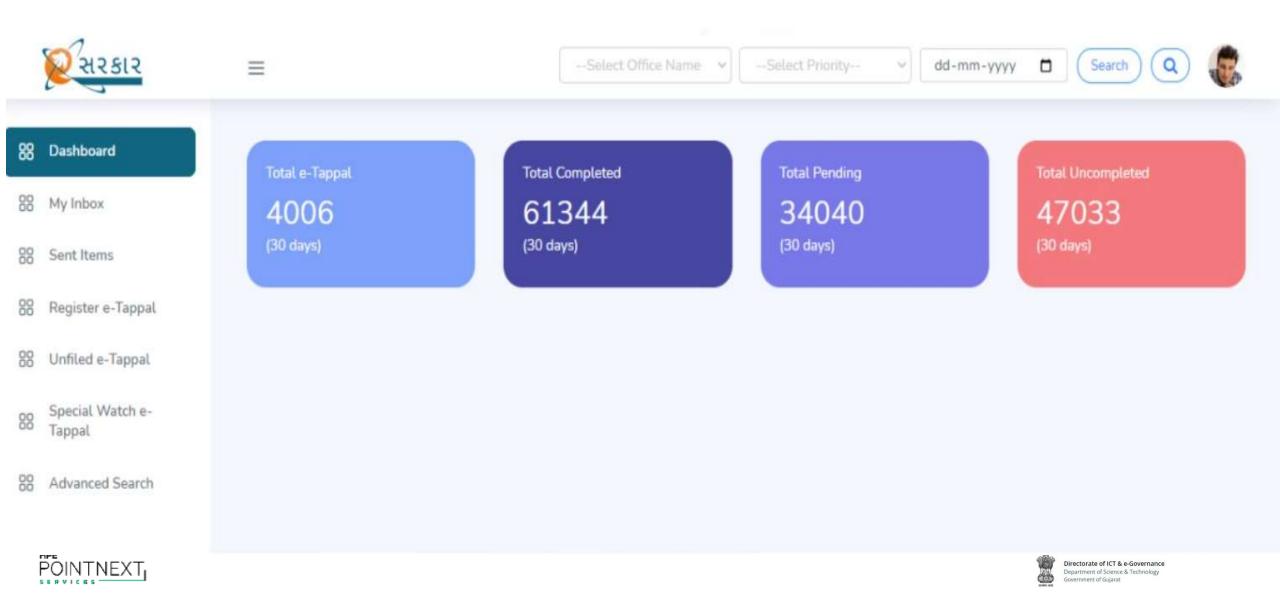
Welcome, Thomas Carey ▼

0

\*Number of Visible Tiles can be changed by user as per convenience



# New Modern Landing Page of Modules

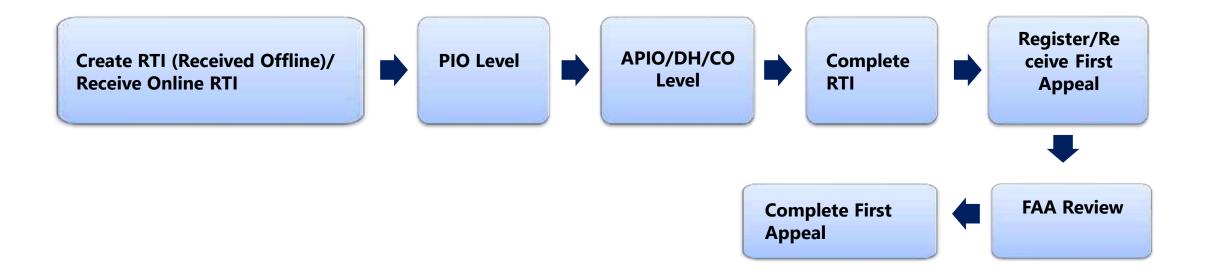


# **RTI Module**





# **RTI Management**

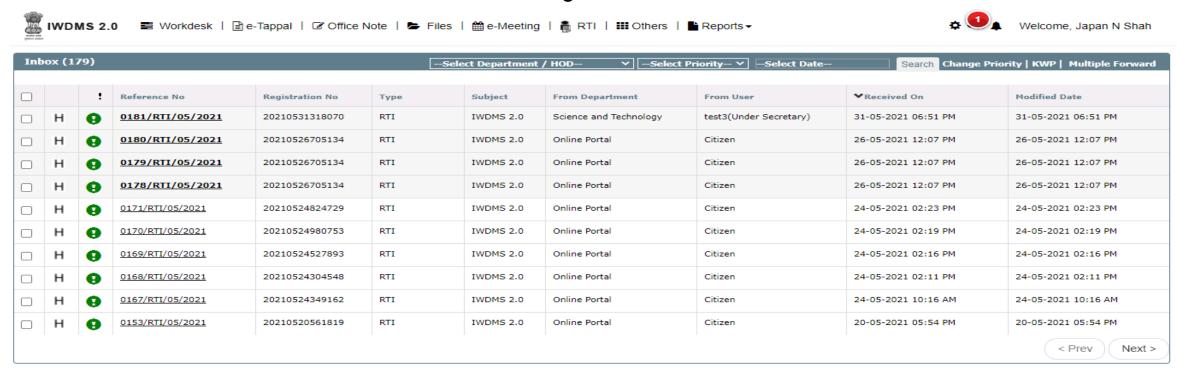






#### **PIO Level**

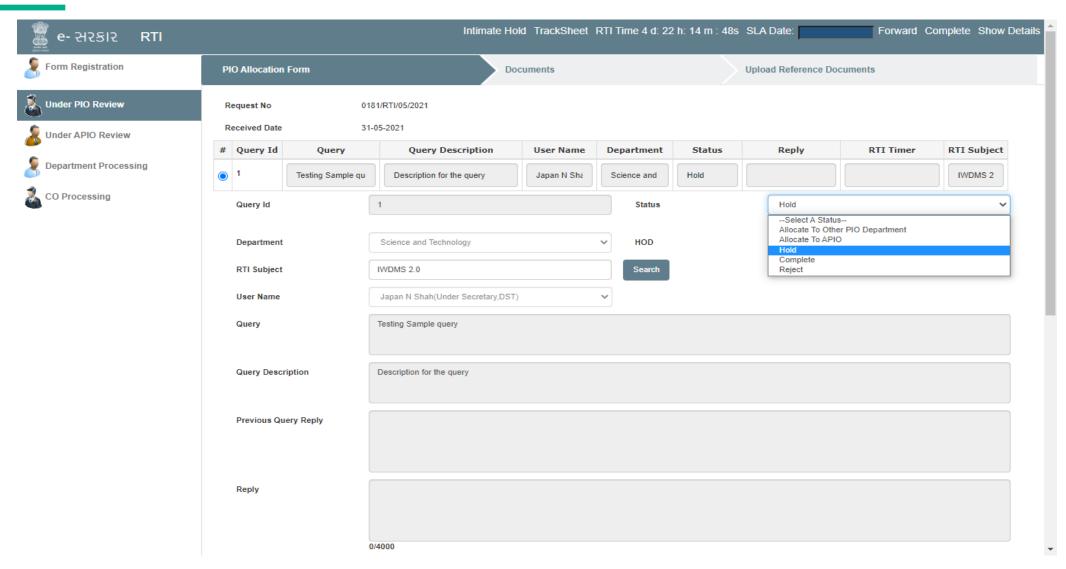
Once the RTI is initiated by the Registry user, the RTI will be allocated to the respective PIO. PIO user will click on the RTI menu and via inbox he will be navigated to the PIO screen







## **PIO Level**







#### **PIO Level**

Under PIO Review tab, PIO will be able to see the following functionalities:

RTI Timer: PIO will select the RTI time according to the need for the RTI

Status: PIO can choose the status as:

- Allocate to the other Department PIO
- Allocate to APIO
- Hold
- Complete
- Reject

**Forward** the RTI as per the status, while forwarding the RTI, PIO comments are mandatory.

**SLA Date:** This is an optional field provided to the PIO where PIO can enter the date before which the RTI need to be completed and sent to the citizen.

Show detail: Link at the upper right corner will display all the information regarding the RTI to the concern user.

**Tracksheet:** This link will show the tracker of the RTI.

#### **Hold Functionality**

PIO can intimate the citizen for visiting the office or other hearing details by selecting the status of the RTI as HOLD
and enabling the intimate button.

While the status is on HOLD, the timer will be paused and will be resumed once the status is changed again from the

### APIO/ DH/ CO Level

Once the RTI is initiated by the PIO, the RTI will be allocated to the respective APIO. APIO user will click on the RTI menu and via inbox he will be navigated to the APIO screen

RTI Forward workflow:

 $PIO \rightarrow APIO \rightarrow DH \rightarrow CO$ 

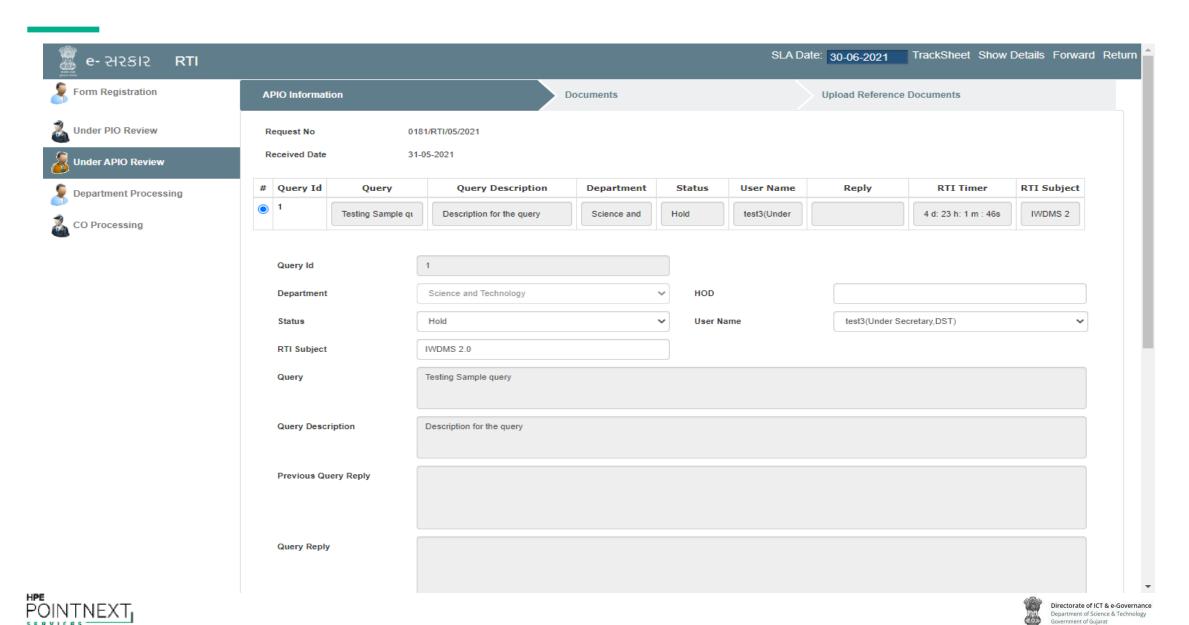
RTI Return workflow:

 $CO \rightarrow DH \rightarrow APIO \rightarrow PIO$ 



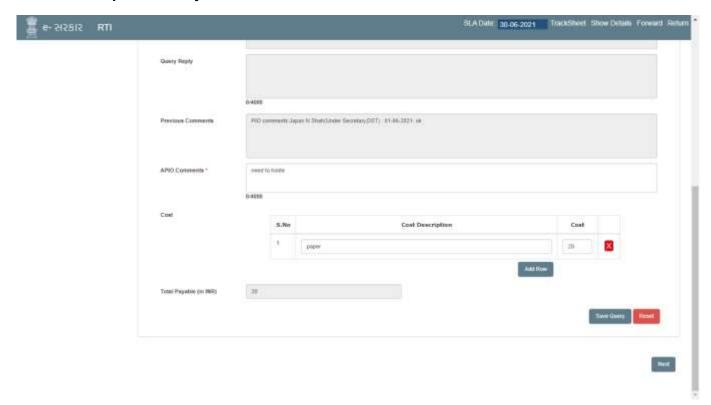


## APIO/ DH/ CO Level



#### **Additional cost**

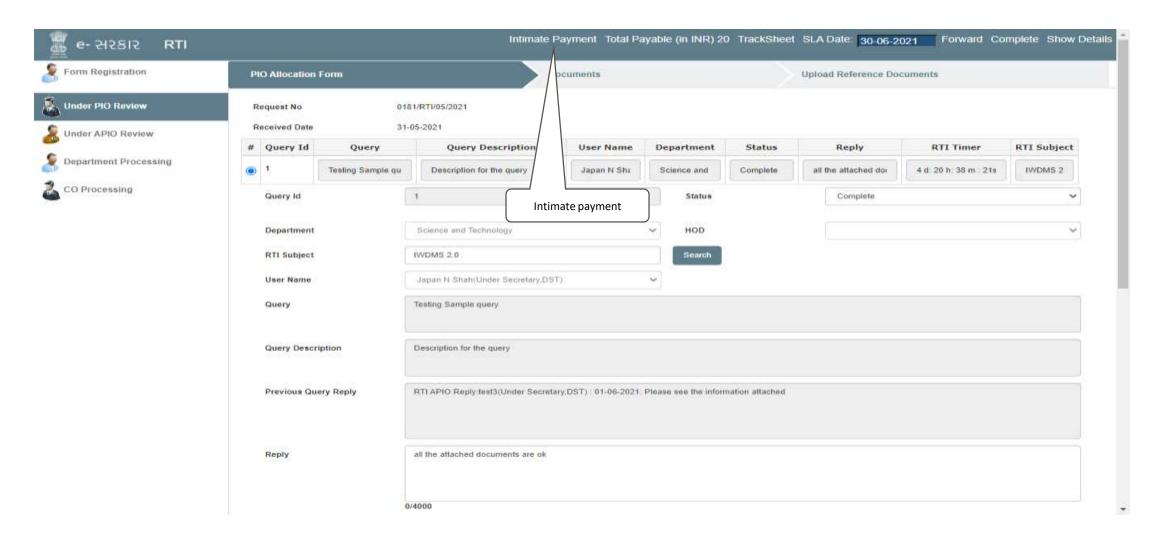
PIO/APIO/DH/CO users can add the additional cost in the Cost section mentioning the description and the value respectively



All the details entered must be saved by clicking on the "Save Query" button before forwarding or returning the RTI.



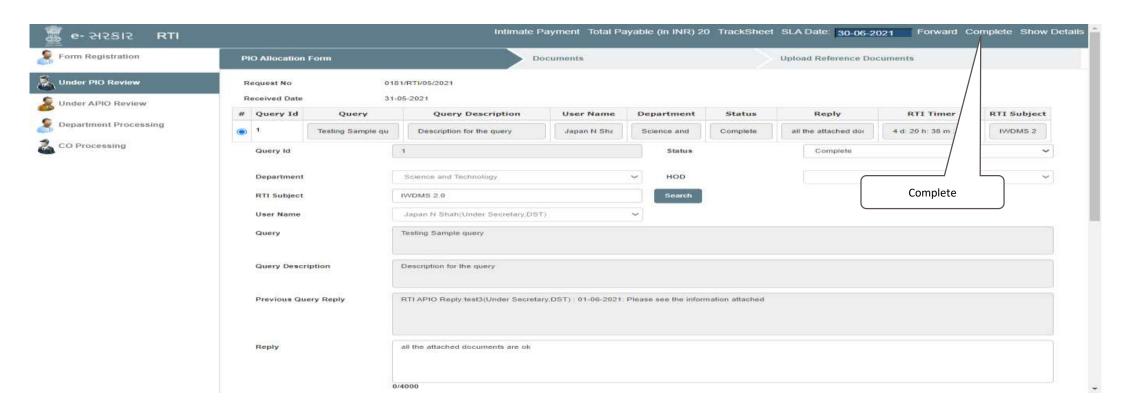








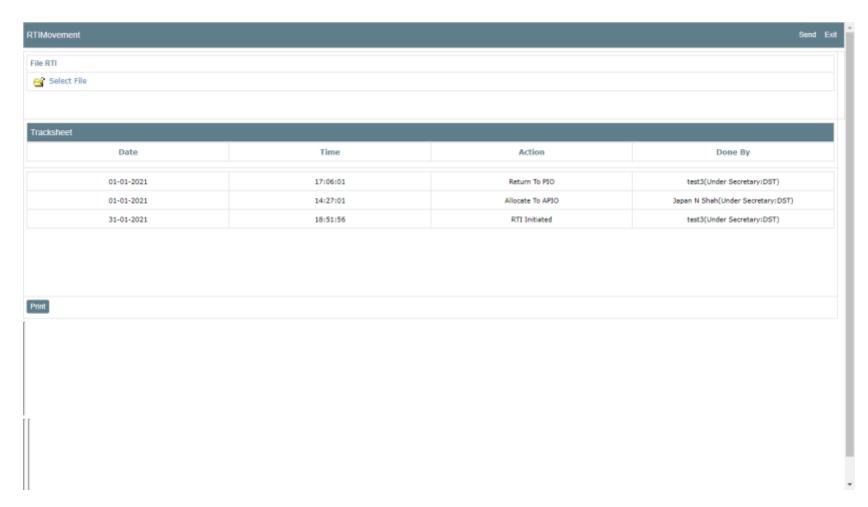
Once all the details has been captured and necessary documents has been uploaded by the APIO/DH/CO level users and RTI is sent back to PIO, PIO will be able to complete the RTI and send the uploaded documents to the citizen manually (if RTI is offline registered) or automatically (if the RTI is online registered via RTI portal) by clicking on the Complete button and keeping the status of the RTI as Complete.





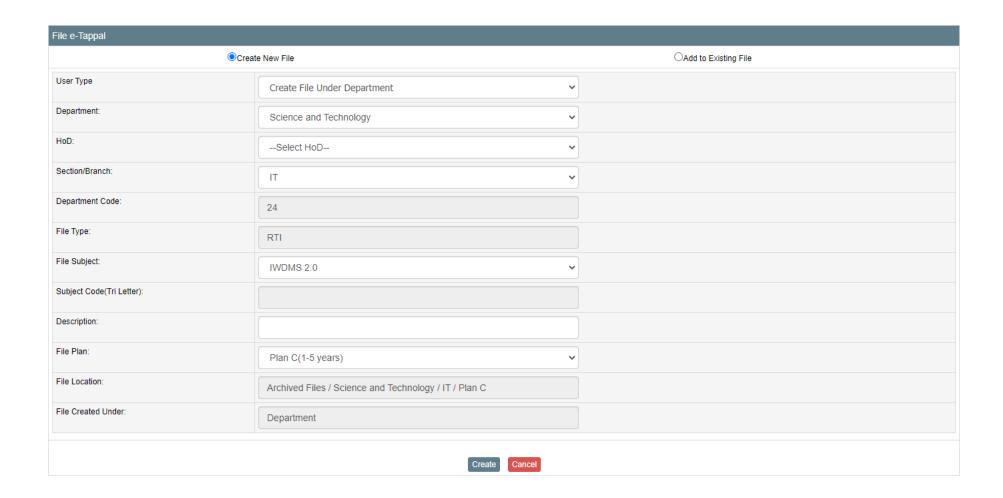


#### RTI movement into the file



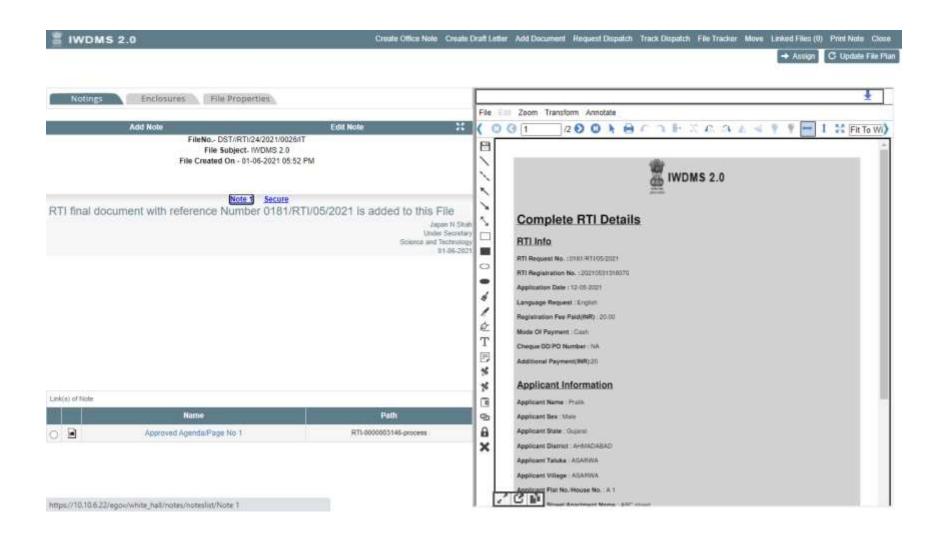
















# Register/Receive First Appeal

Scenario 1: if original RTI was received offline and created manually in system, the first appeal also has to be raised in system manually

Scenario 2: if original RTI was received by online citizen portal, then citizen can raise first appeal after original RTI is complete or 30 days after creation of original RTI





Once the FAA is received to the FAA user, FAA user will enter all the necessary details under all the FAA user tab and will assign it to the concerned PIO.

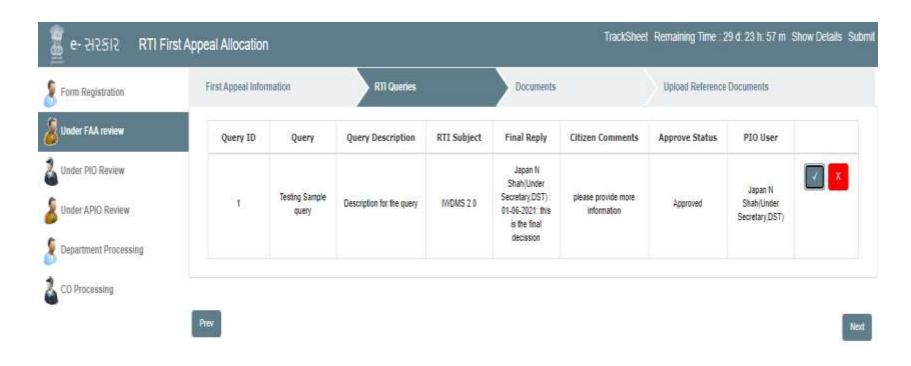
e- 근 근 RTI First Appeal Allocation  TrackSheet Remaining Time : 29 d: 23 h: 57 m Show Details Submi				
Form Registration	First Appeal Information	RTI Queries	Documents	Upload Reference Documents
& Under FAA review	Request No	0181/RTI/05/2021	Appeal No	0001/RFA/06/2021
Under PIO Review	RTI File No	DST//RTI/24/2021/0026/IT	Appeal Letter No	123
& Under APIO Review	Appeal Registration Date	03-06-2021	Appeal Letter Date	03-06-2021
Popartment Processing	AA Comments *			
CO Processing		0/4000		
	RFA final Decision			

Next





FAA user will approve or reject the query by selecting the approve/ reject option.



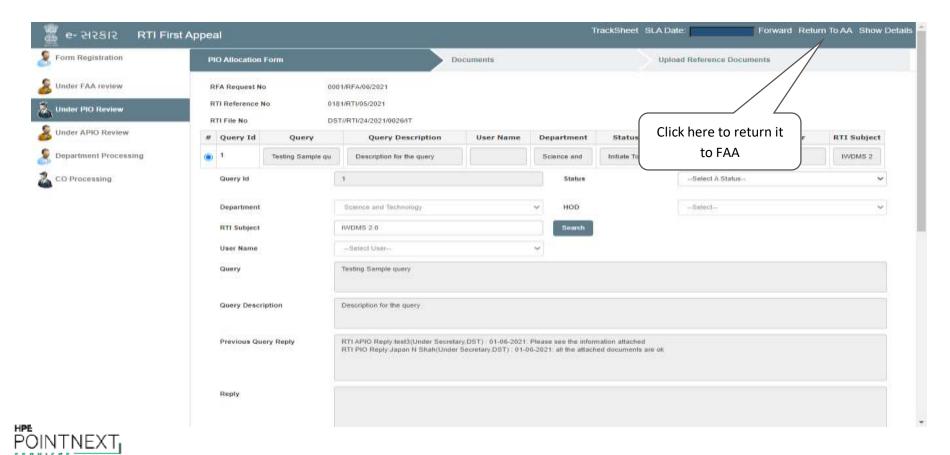
Once the FAA user approves the FAA request, he will submit the FAA request to the PIO for further processing





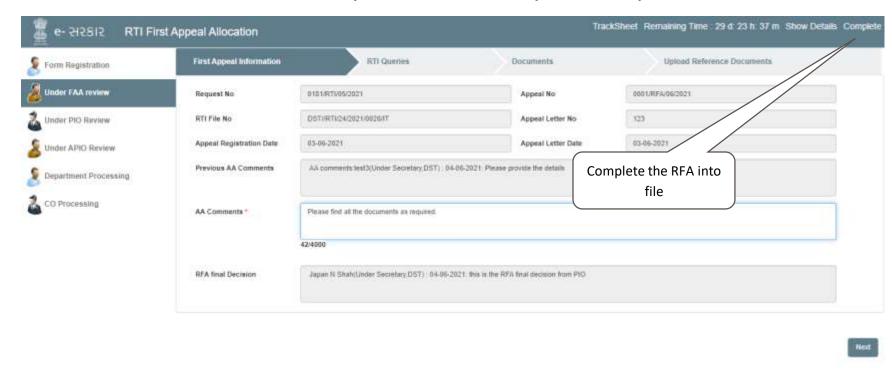
Once the FAA request in under PIO, same steps will be applied as before applied on the RTI.

PIO after receiving the details from APIO/DH/CO level user will provide with the RFA final Decision in the RFA final Decision text box and will return it to FAA user.





Once the First Appeal Authority receives the reply from PIO, FAA user will enter his final comments in AA comments section and will complete the FAA request and put it into the file.



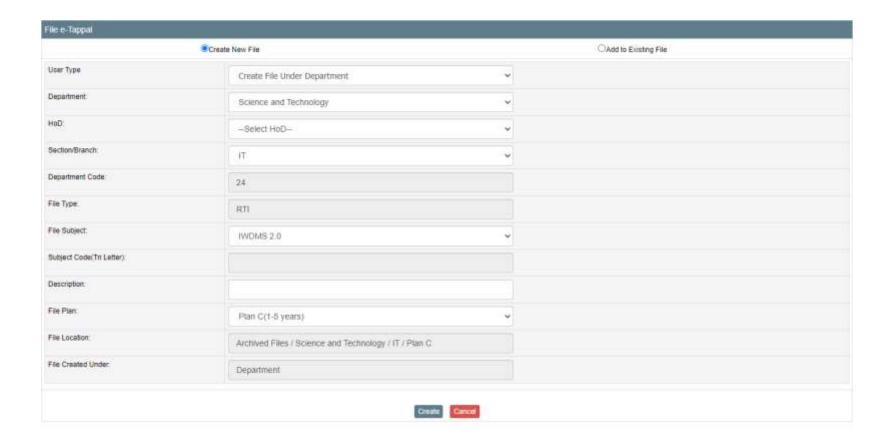
AA comments will be visible to the citizen on the RTI portal in online registered RTI. And all the documents attached will be displayed to the citizen on the RTI portal in online mode if the RTI is registered online else will be manually processed if the RTI is offline registered.





# **Complete First Appeal**

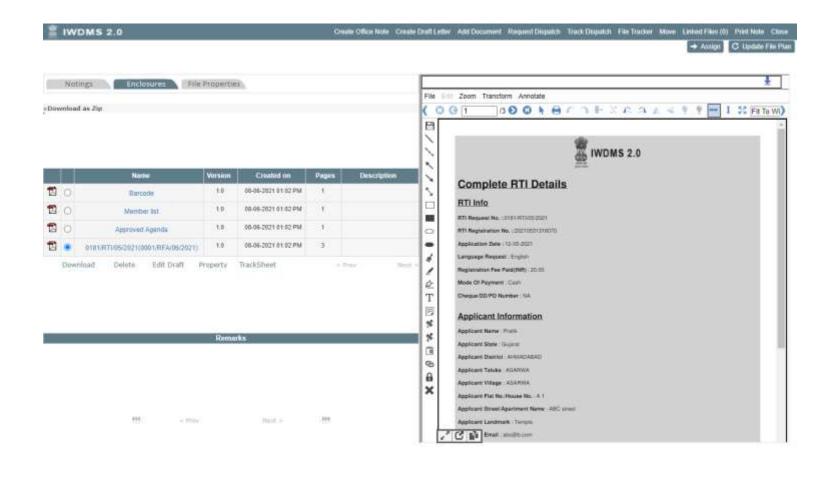
Once the First Appeal has been completed, the First Appeal user will click on the complete button and will navigate to the file screen to create a file or put the documents in the existing file.







Once the file is created, all the first appeal information is attached to the file under enclosure tab



The first Appeal file can be viewed later for any reference.





# POINTNEXT

# Thank You.

